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ISSUE 11 > MARCH 2017 | Bonnyrigg Community Newsletter







Some of our youngest residents learn water survival skills in time for summer.

Residents Gain Water Confidence

To help some of Bonnyrigg's youngest residents learn how to be water confident in time for summer, SGCH, Bonnyrigg Public School and Royal Life Saving partnered to run an in-depth water safety program, thanks to a grant of over \$6,000 from Cabra Vale Diggers Club.

Bonnyrigg is a very multicultural community with the majority of our residents coming from other countries. This means that they may not have had access to beaches, rivers and creeks, so many people aren't aware of the dangers around our waterways or don't know how to prevent drowning.

When we consulted with the Bonnyrigg community in 2015, many residents also told us they are fearful of the water and want to have swimming lessons for themselves and their children but find them expensive.

As part of the program, 60 kids in years 2 to 6 from Bonnyrigg Public School completed a free, two-week swimming school where they learnt water survival skills.

At the start of the program, the instructors assessed all the students and found that 80% of the students could not swim more than four metres.

By the end of the two weeks, 60% of the students could swim up to 10 metres, 32% could swim up to 25 metres and 20% could swim more than 50 metres.

The teachers also noticed a definite change, with the children becoming more confident over the two weeks and no longer feeling scared or hesitant to get into the water.

As part of the program, we also offered parents a chance to take part in a safety awareness workshop run by Royal Life Saving where they learnt how to keep their kids safe around pools and waterways and different strategies to prevent drowning.

In addition, Bonnyrigg Public School students in Kindergarten and years five and six who were not part of the swim school, took part in workshops ahead of the summer holidays. They learnt about their environment, the dangers, safe and unsafe behaviour around waterways and what to do in an emergency.

In term one this year, our commitment to water safety continued by offering 20 adults the opportunity to participate in free weekly swimming lessons so they can also gain confidence in and around the water.

All of this would not have been possible without the support of Cabra Vale Diggers Club who provided a grant of over \$6,000 towards the water safety program.



CEO's Message

Welcome to the first edition of the Bonnyrigg Community Newsletter for 2018!

While 2017, seems like a distant memory, I wanted to thank everyone who braved the 40-degree heat to join us for the Bonnyrigg Christmas party. The Bonnyrigg Youth Council (BYC) did a great job of organising the event with support from local services. The BYC also had an overwhelming response to their Christmas food drive, receiving the biggest collection ever. Our donation was very much appreciated by St Vincent De Paul and went towards Christmas hampers for the homeless and those in need – a great effort from the whole community!

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With 2018 well underway, we are already seeing some great outcomes for our customers.

All the staff who attended our Strive Scholarships ceremony on 17 January felt fortunate to share in celebrating the children's achievements, and proud that SGCH can help support the education of this generation of

There was a lot of great feedback from tenants as well, including one young lady who received her certificate onstage from the Governor and after the photos, said to him "I studied you in class last year, and now I've met you and you're talking to me!". It was wonderful to see her so excited, and I hope that moment will add inspiration to her educational journey.

There is a lot to look forward to in 2018, but one of the highlights will undoubtedly be our free Big Day Out to Taronga Zoo for SGCH residents on 19 April (see page 5). The team planning the Big Day Out has some exciting activities, competitions and giveaways lined up and we hope to see as many residents as possible enjoying the day!

We look forward to working with you throughout 2018 and continuing to make Bonnyrigg a great place to live for everyone.

Scott Langford
CEO SGCH Groun

Supporting Bonnyrigg leaders to pursue their dreams

In January, we honoured the Strive Scholarship recipients for 2018 in an awards ceremony at the Bankstown Library and Knowledge Centre.

This year, we awarded over \$137,000 in scholarships to 182 primary and secondary school students.

Of these, 54 scholarships worth \$40,000 went to residents living the Bonnyrigg and broader Fairfield areas.



Mandy's strive scholarship means she can receive tutoring and take part in extra-curricular activities.

For Bonnyrigg resident, Mandy, the scholarship means that she can receive tutoring for the subjects she would like to excel in and take part in extra-curricular activities that she often misses out on.

"My mum is a single mother with three children and she always does her best to provide for us and makes sure there is food on the table every day. I know that raising three children is not an easy job especially if you are doing it on your own," Mandy said.

"The Strive Scholarship will allow me to reach my full academic potential. I used to attend tutoring for a while but then I had to stop because it was too expensive. I'd also like to take part in extra-curricular activities that I'm interested in including netball, debating and community involvement. I've been part of the High Resolves program at school for three years now which is a global citizenship and leadership initiative. I'm also vice-chair of the Bonnyrigg Youth Council which is a local youth group that organises and volunteers at events to bring the community together," she concluded.

The Strive Scholarships are one of the most important ways that SGCH enriches the lives of its tenants, their families and communities. We provide up to \$1,500 for school, university or TAFE students living in SGCH properties to help cover educational costs and extra-curricular activities.





Our Lao tenants come together and share recipes at the new Lao community kitchen program.

Residents come together over food

At the end of 2017, we offered two new cooking programs which are continuing this year. With Health NSW, we began a community kitchen program to teach residents from the Lao Community about healthy eating and buying affordable and nutritious food.

Every Tuesday, our Lao tenants come together to share recipes and learn different cooking techniques from each other. The program aims to promote healthy eating while strengthening community ties.

The Lao healthy community kitchen is a free program, open to anyone who is from a Lao background and runs every Tuesday morning (during school terms) from 10am till 12.30pm at the Newleaf office.

With Taste of Food Tours, we are also running six-weekly cooking workshops. In November 2017, over 20 residents took part in the free course where they learned how to read recipes and cook with ingredients while appreciating food and making new friendships.

We are offering the free weekly cooking classes again in term two, on Monday mornings. If you are keen to come along, please contact the SGCH office for more information.

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PHOTO GALLERY













1. Water safety program. 2. Night Under the stars. 3. Bonnyrigg Christmas Party. 4. SGCH Tenant Christmas Party. 5. Lil Lil Rigg Dance group end of year party. 6. Bonnyrigg residents connect during weekly computer lessons.

Computers provide a way to keep in touch

For many people, learning how to use a computer and the internet not only helps them access information, but provides a way of keeping in touch with family members.

We know that some people fear the computer, but basic computer skills are very easy to learn, more so today when everything is designed to be user-friendly.

SGCH has been working with a group of students who have been attending weekly computer lessons every Friday morning at Bonnyrigg Public School.

Initially, the students signed up to learn basic computer skills, however the eight-week introduction program quickly progressed to a one-year course (Certificate 1 in computers).

"Before doing this course, I had never been taught how to use a computer, so I didn't know where to begin and was always worried I would make mistakes.

"This course has made me proud. I am so happy that I have been able to learn how to use Microsoft Word and PowerPoint – all the small things I need to know to operate a computer," said one participant, Thi.

Another student, Seda said "This has been the first time that I've been involved in a group activity within my community. If I didn't do this course, I would have spent so many days alone. I am so grateful that SGCH provided this opportunity to me".

We would like to thank Macarthur Community College and Bonnyrigg Public School for making this course possible for our tenants. We are extremely proud of the students who have committed their time to learning and look forward their graduation in April 2018.



Meet our staff

This quarter, we would like you to meet our Repairs and Maintenance Team

You may have spoken with a member of our Repairs and Maintenance Team over the phone, so we thought we would introduce you to the team and interview some of them.

What is the role of the team?

Dan: I feel our role is to support our tenants in having a functioning and suitable home so they can live their lives in dignity and comfort.

Amanda: To provide efficient service in raising repairs requested by our tenants. To help our customers understand the system and the timeframes for jobs.

How does the team help tenants?

Amanda: By taking calls and getting as much information as possible to raise repairs accurately and explain the process for tenants. Where a job may not have been completed, we also call the contractors and reschedule the work.

Tania: To provide exceptional customer service in dealing with repairs enquiries.

What do you enjoy about your job?

Dan: I get to have a mostly positive effect on tenants every day. Sometimes it's the little things that make the biggest difference to someone's quality of life or contentment in their home, like getting a tap fixed.

What is the current focus of the team?

Natalie: Maintaining the incoming calls, raising work orders and being proactive at all times.

Joseph: We are working to improve our systems and processes so we can provide better information to tenants and improve our service delivery.

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BYC members enjoyed their leadership camp and planned some exciting events for the Bonnyrigg community in 2018!

BONNYRIGG YOUTH COUNCIL (BYC) UPDATE

BYC had a busy and exciting year in 2017. We had the opportunity to host community events such as Dream Big, Family Fun Day, ice skating, and the annual estate Christmas party. To kick off 2018, we also hosted the first ever "Bonnyrigg Night Under the Stars".

We have been fortunate to receive very generous support from Fairfield City Council, Landcom, Youth off The Streets, St Johns Park Bowling Club, Bunnings, Daystar Foundation, Bonnyrigg High School and Bonnyrigg Public School. All of this support allowed us to run training sessions and host community events and after school sports programs for the Bonnyrigg community to enjoy.

Last year, we also received a grant of over \$11,000 from St Johns Park Bowling Club to assist us with our training, uniforms and annual leadership and planning camp. We also offered public speaking training to all our members in November.

This training has assisted a lot of us in overcoming our fears when it comes to speaking in front of large crowds.

Moving to 2018, our two-day leadership camp in January allowed us to welcome and induct our new BYC members, carry out some team building exercises, strengthen our communication skills and plan the activities and programs we will be offering in 2018. It will be another busy year and we are planning to host some fun, new and exciting community events and programs for youth in the Bonnyrigg area.

We are looking forward to once again hosting a National Youth Week event on 20 April, so keep your eyes on our Facebook page for more details. We will also be supporting the annual Bring It On! festival on 15 April at the Fairfield Showground, so please make sure you come down and say hello.

BYC, would like to thank everyone who attended our events last year, we look forward to a bigger and better 2018. We cannot forget that all of this wouldn't be possible without the support we receive from the management and staff at SGCH.

Jasmina Kustec - Chairperson

TAFE NSW GIVES BACK TO BONNYRIGG CHILDREN

Business and Finance, Liverpool Campus to arrange a toy drive for kids who often go without. We'd like to thank the staff and friends from TAFE NSW for their very generous gifts to the children in Bonnyrigg. Your generosity helped make Christmas very magical and memorable for the children who received these special gifts.



Bonnyrigg children were excited to receive some special Christmas gifts from the staff and friends of TAFE NSW and SGCH.

BYC Treats Bonnyrigg to a Night Under the Stars

Thank you to Fairfield City Council, SGCH and Landcom for supporting BYC to host their first outdoor community movie event in February.

Despite the windy and thundery weather, 300 residents came together with family, neighbours and friends to enjoy Moana.

"It was nice to be able to bring people together, sing along to the Moana songs and just see all of the children having a fun time. It was a fun filled event shared by all," said Mandy from the BYC organising committee.

Thank you to everyone who attended, we are looking forward to making this an annual event for the whole community to share.

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GET INVOLVED!

To RSVP or express an interest in any of the programs, events or activities below, or to ask a question, please contact Jasmina Kustec on 1300 137 265 or getinvolved@sgch.com.au. For more information about dates, times and locations, please also see the calendar on page 6.



HOW CAN WE MAKE BONNYRIGG A BETTER PLACE TO LIVE, WORK AND PLAY?



FREE FRIDAY FEAST

Bonnyrigg tenants are invited to join us for a free community barbecue on Friday 13 April from 3pm – 4.30pm outside the Newleaf office on Tarlington Parade. Come along, say hello and catch up with your neighbours.

AUSTRALIA'S BIGGEST MORNING TEA FUNDRAISER

SGCH will hold a fundraiser in support of Australia's Biggest Morning Tea in Bonnyrigg on Thursday 24 May. If you are interested in helping us plan this event, please contact Jasmina.

COOK AND EAT WORKSHOPS

Do you want to learn how to cook quick, healthy meals for you and your family? Join us for our "Cook and Eat" workshops, which will teach you how to create fast, nutritious and cheap meals. The free workshops are on every Monday from 14 May to 18 June from 10am – 12.30pm in the community room at the Newleaf office.

Please register your interest by Monday 30 April 2018, or for more information, please contact Jasmina.

FREE VOLLEYBALL

Volleyball is one of the highest participation sports in the world and it is easy to see why, it's a dynamic, entertaining game, requiring high levels of skill, strategy and most importantly, teamwork.

SGCH invites high school students to join us for a friendly game of volleyball on Thursday afternoons from 3pm in the Bonnyrigg High School gym.

FREE SELF-DEFENCE

SGCH is offering free self-defence classes for all ages. These classes are focused on the specific types of danger that you may face in your everyday lives. You will learn effective practical skills, deterrence and de-escalation strategies. Classes are on every Wednesday, during school term, from 3.15pm – 4.15pm in Bunker Park. Please wear sports clothes and bring a water bottle.

SGCH TENANT COORDINATION PANEL – CALL FOR NEW MEMBERS

The SGCH Tenant Coordination Panel (TCP) is made up of up to 10 tenants from the SGCH Metro and West regions. This group connects SGCH tenants with SGCH senior managers, board members and relevant external tenant groups.

If you are interested in getting involved in the TCP and working with SGCH staff to develop innovative programs and initiatives that will help us improve the service we provide to our tenants, then this group is for you!

Please send an expression of interest email to **getinvolved@sgch.com.au**. Please outline how long you have been a tenant with SGCH, why you would like to join the TCP and any personal skills that you feel would contribute to the effectiveness of this group.

For more information please contact Sarah Mulcahy or David Belic on **9585 1499** applications close 30 April 2018.



SCHOOL HOLIDAY FUN

It's time again for SGCH's annual Big Day
Out! All tenants are invited to join us for free
school holiday fun at Taronga Zoo on 19 Apri
2018. Registrations open 22 March, please
go to www.sgch.com.au/BigDayOut/ to
register or contact 9585 1499 for more
information. Make sure to book your places,
registrations close 12 April.



FLORISTRY TRAINING

In partnership with NSW TAFE, SGCH is offering a NSW Government funded, six-week introduction to floristry course. If you have an interest in floristry or are looking for a pathway to work or study, thi is the perfect training course for you!

The course will be held in Bonnyrigg and start in May. Please contact SGCH for an application form and to register your interest by 23 April 2018.

STRIVE TERTIARY SCHOLARSHIPS

Strive Scholarships is SGCH's annual education program, providing up to \$1,500 for school, university or TAFE students living in SGCH properties. Applications for the Strive Tertiary round open from 1 to 31 March 2018. For more information or to apply, go to www.sgch.com.au/strive/

Scholarship recipients can spend the money on anything related to their education, like course fees, textbooks or computers. They can also spend the money on extra-curricular activities like sport, dancing and music.

YOUR VIEWS AND EXPERIENCES OF THE BONNYRIGG NEIGHBOURHOOD RENEWAL

Researchers at The University of New South Wales (UNSW), Sydney are seeking volunteers to take part in some research about your views on and experiences of the Bonnyrigg neighbourhood renewal.

They would like to speak with you about:

- how the development in Bonnyrigg has impacted your family
- your thoughts on the new layout
- your thoughts on local services and facilities
- what you hope the renewal will bring to the neighbourhood.

You will receive a \$50 Woolworths gift voucher as a thank you. If you live by yourself, are a family with children under 18, or are a private owner or renter and are interested in speaking with the researchers, please contact Dr Edgar Liu 9385 4245 or edgar.liu@unsw.edu.au.

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ONGOING

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Every Monday and Wednesday

8am – 1pm

Every Monday

Bonnyrigg Library 11am – 2pm

Cook and Eat in the community 10am – 12.30pm

Every Tuesday

Homework Centre at Bonnyrigg Bonnyrigg **4pm – 7pm***

welcome **9.30am – 10.30am***

over **10am – 11.30am**

Bonnyrigg library **6pm – 7pm**

Every Wednesday

Centre **10am – 12pm**

9.30am - 10.30am*

Little Possums at Bonnyrigg Public School **10.30am – 1pm***

aged 2-5) at Bonnyrigg Library **10.30am – 11.30am**

School 8.30am - 9am*

Every Thursday

over **4pm – 6pm**

(intermediate level) at Bonnyrigg library 11am – 2pm

School gym 3pm – 4pm*

Park **3.15pm – 4.15pm**

Every Thursday night

Centre, 28 Bonnyrigg Ave 7pm – 8pm

Every Friday

9.30am - 10.30am*

10am - 11am*

0-2 years) at Bonnyrigg Library 10.30am – 11am

10am – 1pm*

Last Friday of the month

Book groups at Bonnyrigg Library 10.30am – 11.30am

*During school terms

Bonnyrigg Library also has a Justice of the Peace (JP) available on Mondays from 2pm – 5pm and Wednesdays from 2pm – 4pm.

MARCH

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- **30** Good Friday public holiday
- **31** Easter Saturday

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- **1** Easter Sunday
- **2** Easter Monday public holiday
- **12** Registrations close for Big Day Out
- **12** Local author, Carlos Camacho launches his book 'Goodbye Charlie' at Bonnyrigg Library 6.30pm
- **13** Free Friday Feast (barbecue) outside Newleaf office (Tarlington Parade) 3pm – 4.30pm
- 13-22 Youth Week
- **14-30** Term 1 School Holidays

- **15** Bring It On! Festival at Fairfield Showground, Smithfield Road, Prairiewood 10.30am - 7.30pm
- **18** Children's show 'A Whole Lot of Rubbish' at Bonnyrigg Library 11am – 12pm
- **19** Big Day Out at Taronga Zoo
- **20** Bonnyrigg Youth Council Youth Week Event – save the date – more details to follow on the Bonnyrigg Youth Council Facebook page
- **23** Bunnings Craft Fun Day (ages 5 and over) at Bonnyrigg Library 11am – 12pm
- **25** Anzac Day public holiday
- **27** Bonnyrigg Youth Council meeting at the Newleaf office 4pm – 6pm
- **27** Lego Fun (ages 5 and over) at Bonnyrigg Library 11am – 2pm

MAY

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- **14** Cook and Eat Program begins, 10am – 12.30pm

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YOUR COMMUNITY

BRING IT ON! FESTIVAL

Bring It On! Festival is a free music, sporting and arts festival for young people and their families.

Held at Fairfield Showground, it kicks off Council's NSW Youth Week program and is one of the largest Youth Week events in NSW.

Festivalgoers can test their strength and stamina in an all-new, custom-built obstacle competition, Fairfield Warrior, which features 10 obstacle zones including suspended ropes and a crash pool.

The individual who blitzes the open entry course in the quickest time will become Fairfield Warrior and win \$1,000 cash and a trophy. Local high school students can also enter the Schools competition to win a cash prize of \$500 for the individual and \$500 for their school.

A DJ will entertain the course crowd, while outdoor and 'chill' stages feature musicians and other performances throughout the day.

To top it off, there will be awesome food trucks, plus plenty of rides, sports, yard games, a photo booth, air-brush tattooing, youth services stalls, giveaways, great prizes and more

Free transport will be provided to the festival from Fairfield, Cabramatta and Canley Vale stations all day long. The event is drug and alcohol-free.

For more information, visit www.fairfieldcity. nsw.gov.au/bringiton or follow the @bringiton crew on Facebook. Twitter and Instagram.

- When: Sunday 15 April 2018
 10.30am 7.30pm
- Where: Fairfield Showground, Smithfield Rd Prairiewood
- Cost: FREE





This year's Bring It On! Includes a new custom-builf obstacle competition, Fairfield Warrior.

RAISING AWARENESS OF DOMESTIC VIOLENCE

In November 2017, SGCH joined with Bonnyrigg High School, Youth Off the Streets, Bonnyrigg Men's Shed and Bunnings to take a stand against domestic violence and support the White Ribbon Day Campaign.

As part of the day, Bonnyrigg High School students took part in a workshop where they heard real-life stories from victims of domestic violence and participated in an interactive session on the importance of speaking up, what causes violence and how to prevent violence from occurring.

Domestic violence is a major issue in Australia on average, one woman is killed every week in Australia by domestic violence.

To further raise awareness of this important issue, the students put together a campaign video which you can watch at www.vimeo.com/248087844.

Thank you to Fairfield City Council and NSW police (Fairfield LAC) for supporting this program.



Bonnyrigg High School students support the White Ribbon Day Campaign.

LIL POSSUMS (FREE PLAYGROUP)

Little Possums is a program aimed to help families with children aged 0-8 years old to identify and use services available in the community.

Trained staff can assist parents with any concerns regarding their children and refer them to appropriate services. Don't stay home by yourself, come have a cuppa and a yarn with other mums. Little Possums is on Wednesdays (during school terms) at Bonnyrigg Public School, Tarlington Parade Bonnyrigg from 10.30am – 1pm. The program is free and lunch is provided.

For more information, please call **9754 2655**.

Meet two of us



This quarter, we'd like to introduce you to Mario and Lora who own Sellinos Deli.

What is your role?

We are the owners of Sellinos Deli and do our own baking in house. Mario makes the pizza dough and bread and Lora makes our very popular cupcakes.

What achievements are you most proud of?

We were very proud to win the local business awards in 2015 for Outstanding Deli/Café. We are also proud that we have been able to bring so many people into the Bonnyrigg area. Our customers come from as far as the central coast and we haven't even needed to advertise - it's all through word of mouth. We are also proud of the bread we make because we cater with people with food intolerances, for example people who are gluten free.

How long have you worked in the Bonnyrigg area and what changes have you seen in Bonnyrigg?

We have been operating our business in Bonnyrigg for just over eight years. We have definitely noticed a change over the years and we believe it's because of the re-development and the work SGCH has been doing with the community. The Bonnyrigg area is safe now, even our customers tell us they feel safer in the area.

What is your favourite place in Bonnyrigg?

Bonnyrigg Plaza - since the refurbishment it feels a lot more inviting, it's cleaner and a nice centre that is easy to access with a good variety of shops.

Is there anything else you would like people to know about you or your business?

We always try to support local schools and services with fund raising activities and are passionate about giving back to local community. We also provide a catering service for local services and community providers.

Sellino's Deli

Shop 2, 709 Cabramatta Road, Bonnyrigg Orders: 9823 2077 www.sellionspizzapasta.com.au

sgch.com.au | 1300 137 265

DEVELOPMENT UPDATE FROM LANDCOM

Stage 4 house construction is progressing well, and we expect the first few homes to be occupied by Easter. Construction will begin soon in Stage 5.

For safety reasons, a number roads are still closed and limited to construction traffic only. Please continue to take note of the signs and

safety fencing around the construction areas. We appreciate your patience and are planning to open up Newleaf Parade to traffic and pedestrians in mid-2018

The Development Application for Stages 6a and 7 is progressing and is being reviewed by Fairfield City Council for the construction of 161 homes. We hope that we will have consent in mid-2018 to enable road construction to begin later this year. Tenants living in homes in Stage 7 on Stubb

Place, Bean Place and Kain Place are moving out and we will demolish these soon. We have fenced these areas as well as a number of footpaths for safety.

We are working with Fairfield City Council and Land and Housing Corporation on the design of the future community hub. We expect this hub to be located on the vacant land next to the Newlea Communities office. Concept plans should be available for viewing mid-2018

NOTICEBOARD

HELP KEEP OUR STREETS TIDY – YOU COULD WIN \$1,000!

SGCH strongly encourages all residents to assist us by reporting abandoned shopping trolleys. Not only does this make your street look cleaner, it also helps improve public safety and reduces the amount of dumped trolleys that end up in bushland and creeks spoiling our environment. Please report abandoned trolleys to Trolley Tracker (free call) **1800 641 497** or report online at www.trolleytracker.com.au.

You can choose to be entered into the monthly draw for a \$1,000 reward!



PRIVATE PRACTICES OFFER MEDICATE FUNDED DENTAL CARE FOR CHILDREN

Are your kids waiting for public dental treatment? They might be eligible for subsidised dental treatment at private practices.

As of June 2017, over 8,100 children were still waiting for public dental treatment. But many would be eligible for subsidised treatment in a private practice, through the Medicare funded Child Dental Benefit Schedule (CDBS). The CDBS provides up to \$1,000 of dental treatment for eligible children aged 2-17 over two calendar years. Download a flyer at www.tinyurl.com/CDBS2018

ACTIVE KIDS PROGRAM

The NSW Government will provide a \$100 voucher to parents and guardians of school children through the Active Kids Program 2018. You can use this money to help cover registration and participation costs for sport and fitness activities.

To find out more go to www.sport.nsw.gov.au/ sectordevelopment/activekids



RETURN AND EARN

From 1 December 2017 anyone who returns an eligible drink container to an approved NSW Collection Point will receive a 10c refund. Return and Earn helps reduce litter and is part of the Government's plan to reduce litter by 40% by 2020.

To find out what containers are eligible and where your nearest collection point is, go to www.returnandearn.org.au

USEFUL HELPLINES

Parents can call **1300 1300 52** to speak with a parenting counsellor or visit **www.parentline.org.au** to talk to one online.

The best place to receive care is through your GP, however when they are not available, call GP2Home on **1800 472 4663** for afterhours medical care.

For more information, visit www.gp2home.com.au. Please call 000 in an emergency.

APPLIANCE REPLACEMENT OFFER: DISCOUNT ON NEW FRIDGE OR TV

The NSW Government is offering 40-50% discounts on new energy efficient fridges and TVs so you can replace your old inefficient models. New appliances can cut your energy bills, improve your household and family living costs and help protect our environment.

To check if you're eligible or to apply online visit www.bit.ly/aroffer2017 or call The Good Guys on 1300 011 137.

Still Too Expensive? You might be eligible to combine the Appliance Replacement Offer with an SGCH Essential Goods Loan. Contact our Housing Plus team to discuss how you can do this on 9585 1499 or at Housing.Plus@sgch.com.au



GIVE US FEEDBACK

At SGCH, our aim is to ensure that you receive excellent customer service and genuine care from us. We have a Customer Feedback Representative, Daniel Sinozic who can be contacted on **9001 4358** if you have any feedback or concerns about our service delivery.