

Newleaf

ISSUE 13 › NOVEMBER 2018 | Bonnyrigg Community Newsletter



New stage 4 resident hopes to live in Bonnyrigg forever!

Having recently moved into a brand new, permanent home in stage 4 at Bonnyrigg, single Mum Melinda says she is very happy and thinks she'll live in Bonnyrigg forever!

In fact, she loves it so much she is trying to convince her 86-year-old Grandmother to sell up in Miller and buy one of the new private market properties for sale in her street.

Melinda is Mum to three children – Alana who is 13 and in her first year of high school, Daniella aged eight and three-year-old Tyler. When the family arrived in Bonnyrigg from St Andrews, their lives transformed.

"I was living in an old house, the area wasn't great and, to be honest, I was paying an arm and leg for rent". Melinda says her kids also missed out on a lot, "my daughter loves dancing and wanted to do Little Athletics – but I just couldn't afford it".

When Melinda got the call from SGCH offering her a home in Bonnyrigg, she was told that the house she'd move in to was old, but safe and that she'd need to eventually move out as the estate was being redeveloped, with the old properties being replaced by modern homes.

"I jumped at it! It sounded like a good chance for me and the kids to make a fresh start".

Melinda moved into a property in Bean Place and relocated twice in the next 18 months before moving into her new home.

"I heard bad things about Bonnyrigg for years before but honestly it's changed. The area is very safe and the local schools are excellent. My children have a good life – they walk to school and SGCH offers so much for kids to do both in term time and the holidays".

Melinda enjoys living near other families and gets on well with her neighbours. Her two younger children are hopeful that the vacant properties in the street will attract some more families with other young children to play with.

"I think the private houses will sell to people with kids. It's a quiet and safe street with a park each end".

Melinda was at university studying to be a teacher when her first child was born. She hopes to study or work once Tyler is at school and says she plans to apply for a Strive Scholarship and get in touch with SGCH's Employment and Opportunities Manager to discuss her future work goals.

"I am so happy and grateful for everything SGCH has done for me and my little family".



CEO's Message

Welcome to the final Bonnyrigg Community newsletter for 2018!

It has been another big year as we have continued to provide opportunities for our tenants and the community to participate, give feedback, improve their health and wellbeing, access training and education; and celebrate Bonnyrigg's diversity.

Some of the highlights have been:

- people of all ages taking to the water for the first time and learning vital water safety skills through our swimming programs
- students from kindergarten to tertiary level receiving Strive Scholarships. We awarded 246 scholarships worth \$260,000 (68 of these went to Bonnyrigg tenants)
- our training courses providing a pathway to learning and work – our beginner computer class progressed to intermediate level and a floristry participant has started her own business
- the community coming together for Bonnyrigg Night Under the Stars, school holiday events and Youth Week run by the Bonnyrigg Youth Council (BYC)
- supporting Bonnyrigg High School with a new dance ensemble and the students performing for the NSW Governor
- 81 residents a week participating in health and wellbeing programs including walking, Zumba, yoga, dance, self-defence, volleyball and aqua aerobics
- the community spirit at events including Harmony Day, Pink Ribbon Day, Australia's Biggest Morning Tea, R U Ok? Day and Bonnyrigg Community Market Day.

We also received over \$40,000 in grants from the Club Grants Program and Fairfield City Council. All of this money goes into running programs and events for the community and supports the work of the BYC.

Key to making Bonnyrigg a great place to live are our partnerships with local services and the willingness of the community to get involved, so I thank you for your support this year.

I wish you all a happy and safe festive season. My team and I look forward to celebrating with you at our December events and continuing to work with you in the New Year!

Scott Langford
CEO, SGCH Group

R U Ok? Day puts a spring in tenants' steps

For this year's R U Ok? Day, our tenants had a spring in their step at 'Tulip Time', an annual festival in Bowral.

R U OK? Day is a national day of action that reminds us all to take the time to start a conversation and ask "Are you okay?".

We invited all Bonnyrigg tenants to check in with their family, friends, neighbours and other SGCH tenants. They enjoyed the scenery, colourful floral display and everything Bowral had to offer with over 75,000 tulips at the main venue and 55,000 more annuals and tulips across the town.

There were also opportunities for private garden viewings, tours, talks and entertainment throughout the gardens including singers from Bowral High School, Gib Gate School Choir and Southern Highlands Folk Dance Circle.

Tenants shared a picnic in the gardens and spoke about their favourite flowers, some even want to start their own garden displays in their properties.

One tenant, Shaheed said "Thank you very much for the trip. What made the day special is the company and the way SGCH treat us with love, care and respect. I'd like to participate in a trip like this again next time".

While Fawzia said "The songs, the garden, the flowers and their colours all brought happiness to my heart".



Our tenants checked in with their friends and neighbours while enjoying R U Ok? Day at Tulip Time in Bowral.

Language groups discover new community services

SGCH runs eight local tenant groups in Bonnyrigg. We hold some in specific languages and others are subject related. All the groups come together each month over a cup of coffee to discuss community engagement activities, self-development, services and improvements, policies and infrastructure, and safety in Bonnyrigg.

Our Khmer, Assyrian, Arabic, Vietnamese and Lao tenant groups have been enjoying a number of guest speakers over the last few months.

In June, Tricia from St Vincent de Paul (Vinnies) spoke to each group about what Vinnies' offers the community. The groups learned about the many different services available and where they can get support if they are experiencing financial hardship. They were also pleased to learn about the range of community groups and activities they can join outside of the ones SGCH runs.

Our Vietnamese tenants were the first to hear from Vinnies and found the talk so helpful that they spread the word to our Khmer tenants and we had double the number of our usual participants at our next group!

Normally, each language group meets separately, but in August, they came together to learn more about Centrelink and their services. Everyone got involved and asked lots of questions to better understand how Centrelink can help them with their rent and other benefits.

The groups joined again in September for R U Ok? Day (see story above). As we approach the end of the year, we will be working with each group to plan activities, talks and events for next year. We look forward to hearing your ideas!



Our Khmer tenant group – we run five different tenant language groups.



PHOTO GALLERY



1. Aqua aerobics. 2 & 3 - R U OK? Day at Tulip Time in Bowral, 4-6 Bonnyrigg Community Market Day.

Kids build their defences!

Research into physical activity for children in 2016 showed that Australian kids are some of the least active in the world with less than 1 in 5 aged between 5 and 17 years meeting the recommended 60 minutes of physical activity each day.*

It can sometimes be difficult to afford sporting classes, but there are lots of things you can do to keep your kids moving without spending money. Running, walking, playing at a park, throwing and catching a ball and reducing the amount of time children spend in front of a screen, all help.

SGCH helps improve the health and wellbeing of not just our tenants but for the broader Bonnyrigg community through the programs we offer and partner on. From walking group to aqua aerobics, volleyball, Zumba, yoga, dance groups for young people and a new boot camp program in term 4, there is something for everyone!

One of the programs we support PCYC Liverpool to run, is free self-defence classes for kids on a Wednesday afternoon at Bonnyrigg Public School. Over the last two terms, the students have learnt how to protect themselves while being active, meeting new people and having fun.

Many of the kids have never played a sport before and because they have enjoyed the program, they are keen to try a range of different sports. PCYC has changed the program so that it is now a multisport program which will continue to run in term 4 as well. With this change, we have also seen the number of kids in the program grow to 20 participants a week!

Local resident, Edwina has two children in the program, Jessica (age 11) and Victor (age 9).

"Jessica and Victor's friends started the program and the kids wanted to join to be with their friends. Both are enjoying it very much as every week is different," Edwina said.

"PCYC introduced other games like soccer, basketball and dodgeball. The kids have done football too, so they really enjoy it. Jess loves that they introduce more things than just boxing and self-defence. The kids both love sports and it's helping Jess become more confident and less shy. She is now volunteering to get involved in the activities and she doesn't normally do that," said Edwina.

*<http://www.unisa.edu.au/Media-Centre/Releases/2016-Media-releases/Yet-again-Australia-receives-a-D--for-kids-physical-activity/#.WDPjFdJ97RY>



Henry

Meet our staff

This quarter, we found out a little bit more about Henry who is a new tenancy manager in Bonnyrigg.

When did you join SGCH?
I joined SGCH in May 2018.

Where did you work in the past?

I previously worked in real estate for three years doing property management and some sales.

What were your first impressions of SGCH?

My first impression was how amazing everyone at SGCH is. It's like one big happy family – everyone goes out of their way to help and support each other.

What is your role at SGCH?

As a Tenancy Manager, I am here to help look after people living on the Newleaf Communities estate in Bonnyrigg and provide support where needed.

What are you most excited about?

The most exciting part of my role is hearing about our customers and finding ways to help them out to the best of my abilities.

What do you like to do in your spare time (away from work)?

I enjoy eating a lot of fatty foods!

BONNYRIGG YOUTH COUNCIL



About 120 children took to the ice for BYC's yearly school holiday ice skating event.

There has been a lot happening for BYC. The hard work and preparation we put into our yearly ice skating event in the July school holidays paid off with 120 children joining the fun on the ice! Everyone had a great day and our BYC members were there to help and give some skating tips. Many parents

were glad they had the opportunity to take their kids somewhere fun. It also gave them a chance to have a chat with friends and family.

Special thanks to Liverpool Catholic Club ice skating rink for the fantastic service and support they provided.

BYC continues to grow and in September, we called for applications for new members. Anyone between the ages of 12 and 24 who lives, works or studies in Bonnyrigg could apply. We were pleased to have 10 new recruits join us and just in time for the Bonnyrigg Community Market Day! (more on that later).

September is also when we hold our elections for our committee members and our new position holders are as follows:

- Chairperson – Mandy
- Treasurer – James
- Secretary – Tien
- Media and Communications – Jesse and Rebecca.

Earlier this year, our former Chairperson, Jasmina stepped down from BYC to take up a full time role working for SGCH. I'd like to acknowledge Jasmina for all the hard work and love she has put into the Bonnyrigg Youth Council (BYC). She has done an amazing job leading BYC for the past two and half years and without her, BYC wouldn't be what it is today. On behalf of BYC, I'd like to thank her for being the most supportive and enthusiastic youth council leader out! We wish you the very best in all your future endeavours Mina!

This year, we were again very fortunate to receive a grant from St Johns Park Bowling Club to assist us with our training and our annual leadership camp. We are very much looking forward to the camp in January where we will set our goals and plan our events for 2019.

Lastly, BYC will be running our annual Christmas Food Drive, so please donate to help others in need (see page 5 for more details). We are also looking forward to the Bonnyrigg Christmas disco on 14 December so please save the date and keep your eye out for a flyer in the mail!

– Update by Mandy, BYC Chairperson

TREASURE HUNTERS FLOCK TO BONNYRIGG FOR A BARGAIN



Shoppers, collectors, antique lovers and treasure hunters flocked to Bonnyrigg in search of a great bargain at our Community Market Day. With over 40 stall holders, there were a range of wares including toys, plants, clothing, household items, jewellery, ornaments, books and more at hugely discounted prices.

While the parents were busy shopping, the kids enjoyed the free entertainment including face painting, a balloon artist, DJ and a jumping castle. Everyone was also treated to a performance from our Lil Lil Rigg Dance Group. Those who bought a bacon and egg brekky roll from the Bonnyrigg Youth Council (BYC) barbecue, helped to raise funds for future community and youth activities in Bonnyrigg.

Visitors commented on the sense of community, positive atmosphere and how great it is to see local organisations supporting the community.

Special thanks to Bonnyrigg Public School, Bonnyrigg Men's Shed, Bunnings, Bonnyrigg High School, Daystar Foundation and Core Community Services for supporting the event and to Fairfield City Council for providing funding.

Residents Turn Pink

Bonnyrigg residents are always committed to being involved in activities, especially when it's for a good cause. In October, our Bonnyrigg Local Tenant Group put on a morning tea for Pink Ribbon Day.

The campaign aims to raise awareness about breast and gynaecological cancers, as well as raise funds for prevention programs, support services and vital cancer research. In addition, they run a number of education initiatives while working towards a future where breast and gynaecological cancers are manageable, treatable diseases.

Staff and residents enjoyed games, each other's company and a generous amount of beautifully coloured pink morning tea including some delicious sweet treats they baked themselves. One lucky prize winner, Lida, won our Pink lolly jar!

Thank you to everyone who brought a gold coin donation. Together, we raised \$200. This money can help make a difference by helping to provide accommodation for a woman who needs to travel and stay away from home to access treatment.



GET INVOLVED!

To RSVP or express an interest in any of the programs, events or activities below, or to ask a question, please contact us on 1300 137 265 or getinvolved@sgch.com.au. For more information about dates, times and locations, please also see the calendar on page 6.



HELP US DESIGN A SENSORY GARDEN

Sensory gardens are specially designed to appeal to the senses of touch, smell, sound and sight. They are a particular favourite with small children; elderly people, especially those who are losing sight, hearing or may have dementia; and people with intellectual and physical disabilities. Sensory gardens often include water features, bright flowers and plants that have strong but pleasant smells and textures. They are great places for everyone to come and relax, read and enjoy the sunshine. SGCH is going to create a garden near the Bonnyrigg office and we want your help. We are looking for volunteers to help us design the garden, tell us which special features to include and then bring it all to life. Please contact us to get involved!

CHRISTMAS AND END OF YEAR EVENTS – SAVE THE DATE!

The SGCH Tenant Christmas Party takes place in December every year with great food, entertainment, gifts, prizes and more. More details will be available closer to the day, but make sure you save the date – 4 December.

ATTENTION KIDS – DO YOU WANT TO HAVE BREAKFAST WITH SANTA?

We are running an art competition for all Bonnyrigg residents aged from 4 to 10 years old.

The winner of the competition will get to have breakfast with Santa!

To enter, create a picture of yourself and what you would like to get for Christmas. You can make the picture any way you like – with pencils, paint, craft materials, a computer or anything else.

Please email your entries to GetInvolved@sgch.com.au or drop them into the SGCH office at 1 Wall Place, Bonnyrigg by Friday 30 November.

LIGHT UP BONNYRIGG

SGCH invites all Bonnyrigg residents to again get involved in the Light Up Bonnyrigg competition.

Decorate with tinsel, put a Christmas tree in your front window, play Christmas carols or hang up your lights.

The 2018 judging categories are:

- best overall residential display
- best window display.

Only properties in the Bonnyrigg area are eligible to enter and entry is free. Entries open on Monday 3 December, so please contact us for a registration form. We must receive your completed form by 5pm on Thursday 20 December.

Our special guest judges will visit on 20 December 2018. Please turn on your lights from 7pm to 11pm and help make Bonnyrigg shine. We will contact the winners and present them with a \$100 gift card.

AQUA AEROBICS

Aqua Aerobics is a great way to exercise. It only takes a few sessions to see a big difference in your fitness, and we're offering it for free!

Classes are on every Wednesday from 11am to 12pm at Fairfield Leisure Centre.

Please contact us if you are interested.



JOIN US FOR MOVIE UNDER THE STARS

Bonnyrigg Youth Council and SGCH invite you to our second, annual movie under the stars proudly sponsored by Fairfield City Council. Come and enjoy a free, outdoor screening of a family friendly movie (to be announced) at Bunker Park on Friday 8 February from 6pm. We will also give free popcorn and ice creams to the first 200 people to arrive on the night!

Don't forget your picnic chairs and blankets!



NEW FREE BOOT CAMP CLASSES! NEW FREE BOOT CAMP CLASSES!

Come and get fit with the new Boot Camp class run by PCYC each Monday morning from 7.15am – 8.15am at Bunker Park. PCYC staff and SGCH staff will also join in! Please wear exercise clothes and don't forget a bottle of water and towel!

CHRISTMAS FOOD DRIVE

St Vincent de Paul Mount Pritchard provides food and social health and wellbeing services to those who need it most. Please support this charity by donating food to those who are homeless or struggling financially.

Types of food products we request are:

- products with a long shelf life
- rice or pasta
- food that is filling and nutritious – cans of stew, tuna, salmon, soup, baked beans, spaghetti (please ensure food is in ring pull cans so they are easy for someone who is homeless to open).

Please drop off your food donations to the SGCH Bonnyrigg office between Monday 3 December and Thursday 20 December 2018.

WHO'S UP FOR BINGO?

Join your neighbours and other residents for a free, fun and friendly game of bingo once a month!

Everyone is welcome, and refreshments are included. Bingo is on the third Thursday of every month from 10am to 1pm at the SGCH Bonnyrigg office.

PROGRAMS AND ACTIVITIES AT OUR FAIRFIELD OFFICE

Did you know that SGCH also runs a range of community programs and events at our Fairfield office and community space? If you would like to find out more about these, please contact us.

ONGOING

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
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28	29	30	31			

Mondays
Bonnyrigg Men's Shed at 22 Hebblewhite Place Bonnyrigg
8am – 1pm

Oil painting for Seniors (Beginners) at Bonnyrigg Library*# **11am – 2pm**

Smart Bar at Bonnyrigg Library. A librarian will help you use the library apps and online services#
10am – 1pm

Boot Camp in Bunker Park
7.15am – 8.15am

Tuesdays
Youth Off the Streets Outreach at Bonnyrigg Skate Park, corner of Smithfield Road and Elizabeth Drive
4pm – 8pm

Newleaf Walking Group, meet at Tarlington Park barbecues, Tarlington Reserve. All ages welcome* **9.30am – 10.30am**

English conversation group at Bonnyrigg Library*#
10am – 11.30am

Breakfast Club at Bonnyrigg High School in the quadrangle
7.30am – 8.45am

Youth leadership training (until 20 November) at SGCH's Bonnyrigg office **5pm – 8pm**

Wednesdays
Bonnyrigg Men's Shed at 22 Hebblewhite Place Bonnyrigg
8am – 1pm

FoodCare at Bonnyrigg Youth Centre **10am – 12pm**

Knitting Group at Bonnyrigg Library. All skill levels welcome*
10am – 12pm

Zumba, Bonnyrigg Community Centre, 28 Bonnyrigg Ave*
9.30am – 10.30am

Storytime (Preschoolers aged 2-5) at Bonnyrigg Library*
10.30am – 11.30am

Little Possums at Bonnyrigg Public School* **10.30am – 1pm**

Aqua Aerobics at Fairfield Leisure Centre **11am – 12pm**

Thursdays
Free guitar lessons at Bonnyrigg Library for children aged 12 and over. Bring your own guitar*#
4pm – 5.30pm

Oil painting for Seniors (intermediate level) at Bonnyrigg Library*# **11am – 2pm**

Multi-sport classes at Bonnyrigg Public School. **3.15pm – 4.15pm**

Volleyball in the Bonnyrigg High School gym* **3pm – 4pm**

Third Thursday of the month
Bingo at SGCH's Bonnyrigg office
10am – 1pm

Fridays
Yoga at Bonnyrigg Community Centre, Bonnyrigg Ave Bonnyrigg*
9.30am – 10.30am

Babytime (babies and toddlers 0-2 years) at Bonnyrigg Library*
10.30am – 11am

Last Friday of the month
Book groups at Bonnyrigg Library
10.30am – 11.30am

Saturdays
English conversation group at Bonnyrigg library*#
10.30am – 11.30am

* During school terms
Contact Bonnyrigg Library to on 9725 0333 register

NOVEMBER

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13 Khmer Tenant Group at SGCH's Bonnyrigg office **10am – 1pm**
14 Vietnamese Tenant Group at SGCH's Bonnyrigg office **10am – 1pm**

22 Santa arrives at the Plaza. Come and watch the parade and Christmas Show at Bonnyrigg Plaza
4pm – 7pm
27 Bonnyrigg Youth Council meeting at SGCH's Bonnyrigg office
4.30pm – 6.30pm
29 Bonnyrigg Local Tenant Group at SGCH's Bonnyrigg office
10am – 12pm

DECEMBER

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30	31					

3-20 Drop off your cans and long-life food products for our Christmas food drive at SGCH's Bonnyrigg office **9am – 5pm (Mon-Fri)**
3-20 Get your entries in for our Light Up Bonnyrigg competition.
4 Save the date for the SGCH tenant Christmas party. More details soon

14 Save the date for our Bonnyrigg Christmas disco and keep your eye out for a flyer in the mail soon!
20 School holidays start
20 Judging of the Light Up Bonnyrigg competition **7pm – 11pm**
24 Christmas Eve – SGCH office closes from **3pm**
25 Christmas Day – SGCH office closed
26 Boxing Day – SGCH office closed
31 New Year's Eve – SGCH office closed from **3pm**

JANUARY

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1 New Year's Day – SGCH office closed
9 Bunnings Craft Funday (for ages 5+) at Bonnyrigg Library
10.30am – 11.30am

16 The Vegetable Plot – Live Musical Show at Bonnyrigg Library
2pm – 2.45pm
18 Lego WeDo Robotics (ages 8-12) at Bonnyrigg Library*
26 Australia Day
28 Public holiday for Australia Day – SGCH office closed
29 School starts – term 1

FEBRUARY

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17	18	19	20	21	22	23
24	25	26	27	28		

8 Movie Under the Stars in Bunker Park. Bring your picnic chairs and blankets **6pm**

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YOUR COMMUNITY

With Christmas and the summer holidays coming soon, there is lots happening around Bonnyrigg.

BONNYRIGG PLAZA CHRISTMAS ACTIVITIES



Santa will arrive at Bonnyrigg Plaza on Thursday 22 November in a festive and grand parade. Iggle Piggle and Upsy Daisy from In The Night Garden will also be there to meet and greet customers. Following the parade, you will be entertained by a special live Christmas Show and children can enjoy free face painting. Join the fun from 4pm – 7pm.

From 22 November to 24 December, you can visit Santa in his magical home in front of Woolworths and capture photos to treasure forever. There are several photo packages available.

Santa Claus and his friends will also join 100 local children for breakfast at Bonnyrigg Plaza on Saturday 8 December. There'll be face painting, balloon bending and show bags for all. Plus, each child will receive a special gift from Santa. Tickets are \$8 a child, for ages 4-10 years old. But hurry, as last year's event sold out in record time.

Don't forget, you can have your Christmas gifts beautifully wrapped for a gold coin donation per gift.

Bonnyrigg Plaza will donate all money to Just Care, helping disadvantaged people in our community. Open from Thursday 20 December through until Christmas Eve.

JANUARY SUMMER HOLIDAY ACTIVITIES

Looking for something to keep the kids entertained over the summer holidays?

Bonnyrigg Library has a range of school holiday activities in January, please see our calendar on page 6 for more details.

Bonnyrigg Plaza is also offering two weeks of free school holiday entertainment from 7 – 18 January 2019 so keep your eye out at the plaza for more information.

MAYOR'S SUMMER HOLIDAY PROGRAM

Children from 0 to 12 years can enter the Mayor's Summer Holiday Program at Bonnyrigg Library. Read or listen to anything you like! Books, ebooks, graphic novels, magazines or wat StoryBox Library for your chance to collect rewards and win movie tickets, \$50 vouchers and more.

Visit www.fairfield.nsw.gov.au/library for full details and to register.



Meet some of us



SR Construction looks after the cleaning and grounds maintenance for tenants in SGCH's western region including Bonnyrigg (with Daystar Foundation). We recently signed a contract with them to also look after responsive repairs for our tenants. This includes things like fixing your doors, locks, taps and kitchens. We thought we would introduce you to Nina from SR Construction.

What does SR Construction do and what is your role in the organisation?

Standing for Social Returns, SR Construction specialises in social housing maintenance, refurbishment and construction. Our name captures what we do, construction, and how we do it, via social return (which is about giving back to, or creating value for the community). I am the Contract Manager responsible for meeting SGCH's maintenance needs.

What do you enjoy about your role?

My role offers me a number of ways to interact and give back to the local community. It is extremely rewarding. I am able to speak with tenants directly and help resolve their maintenance concerns. The positive feedback we receive makes the job all the more worthwhile.

What achievements are you most proud of?

Starting out as a project co-ordinator at SR Construction, I managed minor day-to-day repairs. Two years on, I am proud to oversee SGCH's maintenance needs. I'm also proud to be part of a growing company with a social procurement

program that provides opportunities for people from disadvantaged backgrounds to work and train with us. We employ over 40 staff from various walks of life, including community housing tenants, mature age employees, people from culturally and linguistically diverse backgrounds, trainees, refugees and single parents.

How long have you worked in the Bonnyrigg area and what do you like about working in the area?

I have grown up in Western Sydney and went to Bonnyrigg High School. SR Construction has a long standing relationship with SGCH and being able to take my work back to the community which nurtured me makes my job personally rewarding.

Is there anything else you would like people to know about you or your business?

I look forward to building our relationship with SGCH and interacting with the community on a greater level.

DEVELOPMENT UPDATE

Landcom has made great progress on stages 4 and 5 with the first residents recently moving into their new homes in stage 4 and many more new homes to be finished over the coming months. In addition, Landcom has:

- started building homes and apartments in Stage 5 with the first homes expected to be completed early next year
- renamed the section of Bunker Parade from Humphries Road to Bunker Park as "Newleaf Parade". The whole length of Newleaf Parade is now open to traffic and pedestrians
- received development approval from Fairfield City Council to build 161 homes in Stages 6 and 7 (the cleared land between Wall Place, Newleaf Parade, Palisade Crescent and Tarlington Parade)

- begun demolishing homes in stage 7
- held workshops with the Land and Housing Corporation and Fairfield City Council to progress the design of the community hub. We expect to be able to share the draft plans with you before Christmas.

Landcom is planning to start the next stage of road and service works early next year. As part of these works they will widen and extend Wall Place (next to the SGCH office) to link through to Newleaf Parade.

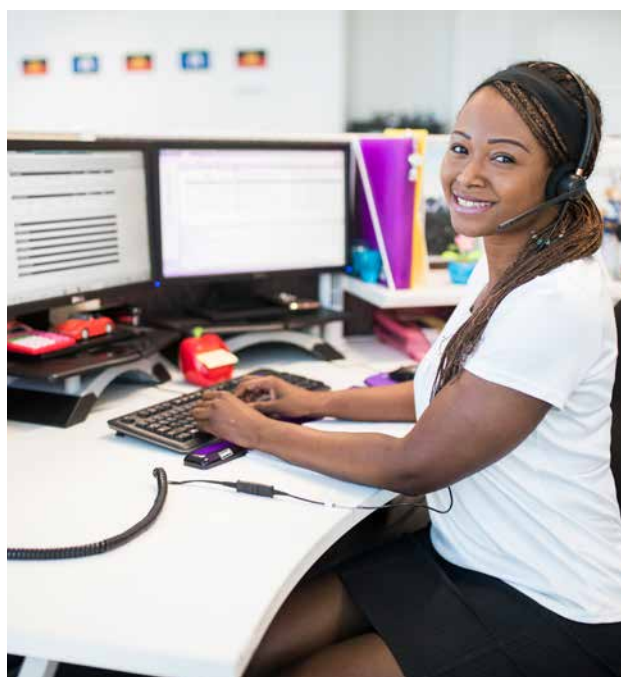
For safety reasons, some roads remain closed and limited to construction traffic only. We appreciate your patience. Please continue to take note of the signs and safety fencing around the construction areas.

NOTICEBOARD

CHRISTMAS AND NEW YEAR OPENING HOURS

Over the festive season, our Bonnyrigg office will remain open between Christmas and New Year, excluding public holidays. The office will close at 3pm on Christmas Eve and New Year's Eve.

If you need to report an urgent repair while we are closed, please call **9585 1499** and press option 1 for our after-hours service.



REBATES AND SAVINGS AVAILABLE

The NSW government is helping ease the cost of living. There are over 40 rebates and savings available and Service NSW can help you find and apply for them.

Some of the things you might save money on include your greenslip; children's sport; electricity, gas and water; preschool, job training and more. Go to <https://bit.ly/2n35WKw> or call Service NSW **13 77 88**.

ARE YOU A WOMAN OVER 40?

Visit breastscreen.nsw.gov.au or call **13 20 50** today to book your free screening mammogram with BreastScreen NSW – 20 minutes every two years could save your life!

PAYING YOUR RENT OVER THE CHRISTMAS HOLIDAYS

There are a lot of expenses during the summer holidays, and the last thing you need over Christmas is to get letters about being in rent arrears. It is essential that your rent payments continue, especially through December and January, so you can concentrate on friends, family and fun instead of worrying about your tenancy.

Plan a Christmas budget to make sure all the essentials are covered and to help you save for food and presents using ASIC's Moneysmart 12 Money Tips for Christmas, at <https://bit.ly/1OABJJs>

Remember, if you are struggling, you can contact our Support Coordination team who will put you in touch with services to help.



WHAT DO I DO IF MY WATER BILL IS UNUSUALLY HIGH?

If your bill is much higher than usual, you might have a water leak. If you can't see or hear one, you can try the following test:

- Write down the number on your water meter at night before you go to bed.
- Make sure you don't use any water overnight or flush the toilet.
- Take another reading in the morning.
- If the number has increased there is probably a leak, and SGCH can send out a plumber.

Some leaks that are detected outside the property's boundary line are the responsibility of Sydney Water and you will need to contact them to have it fixed. Sometimes your water bill can increase for other reasons. Visit the Sydney Water website for tips on saving water and money at <https://bit.ly/2beAlPP>

WHAT DO I DO IF I LOCK MYSELF OUT OF MY HOME?

SGCH doesn't keep spare keys for our properties – there isn't room for 4,700 sets of keys! If you lose your keys or lock yourself out, you will need to organise a locksmith yourself. You can find local locksmiths online or in your local paper.

It can also be a good idea to give a spare key to a family member or trusted neighbour in case of such emergencies.

If you are in a leasehold property and you do need to change the locks, you will need to make a copy for the managing Real Estate Agent and give it to SGCH to pass on, in line with your tenancy agreement.

If at any time you need extra support, you can speak to any staff member and we can refer you to services who can further assist you.

GIVE US FEEDBACK

At SGCH, our aim is to ensure that you receive excellent customer service and genuine care from us. We have a Customer Feedback Coordinator, Daniel Sinozic who can be contacted on **9001 4358** if you have any feedback or concerns about our service delivery.