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ISSUE 16 > SUMMER 2020 | Bonnyrigg Community Newsletter







The path has been laid for the new Bonnyrigg Sensory garden.

Sensory Garden Takes Shape!

You might have noticed that work has begun on the Bonnyrigg Sensory Garden and we are very excited to see it starting to take shape.

Thanks to the community for voting for us under the NSW Government's My Community Project, we were awarded a \$50,000 grant which will go a long way in building this space.

Over the last few months, the Sensory Garden working group has spent some time planning the garden and brainstorming ideas so that we can create a tranquil space that is accessible for everyone with features for people with a physical or intellectual disability. The working group has also led the implementation of the project and focussed on getting the ground works right including adding water infrastructure, electricity and a looped footpath for wheelchairs.

In addition, the Bonnyrigg Men's Shed will start building the pergola and we will add a number of sensory items including plants with vibrant colours and smells to stimulate the senses.

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Once the garden is established, it will be a focal point for the Bonnyrigg Community where residents can access fresh produce for cooking and increase their knowledge through gardening workshops.

With the garden underway, the Sensory
Garden Working Group will become the garden
management group. We are looking to grow this
group and Bonnyrigg residents are welcome to get
involved. We are also looking for lots of volunteers
to help maintain the garden. We will provide training
for members and volunteers to develop their
gardening knowledge and leadership skills. If you
are interested in being involved, please speak to our
Communities, Place and Partnerships team.

We will hold an official opening for the new garden later in the year and we hope to see you there to celebrate what will be a wonderful asset to the community and a first for Bonnyrigg. You will receive an invitation in the mail closer to the time.



CEO's Message

Welcome to the first edition of the Bonnyrigg Community Newsletter for 2020.

While it seems like some time ago, in November we farewelled three retiring Board members at our Annual General Meeting. Many of you would know Dennis Café, Salah Kahil and Graham Rowlson. Collectively they contributed 65 years of service to SGCH and the community housing sector. As our original tenant Directors, Salah and Graham provided enormous insight into the customer experience and helped us embed the customer voice into the way we manage SGCH. As former Chair and SGCH staff member, we have greatly valued Dennis' professionalism, wisdom and insight along with his stewardship of the organisation through over a decade of growth and change. We recognised Dennis' long-standing contribution by making him our first SGCH Life Member, Graham's commitment to SGCH with a Lifetime Service Award, and Salah's contribution and commitment to his fellow customers with the Tenant Director Service Award.

Dennis, Salah and Graham acknowledged that as SGCH continues to grow, the role of the customer voice in our governance is integral

Looking ahead, we continue our commitment to providing place based, customer focused services including redesigning our services to make it easier for customers to access and maintain a home so they can focus on other aspects of their lives (more on this throughout the year). We are deepening partnerships with support providers and enhancing the way in which we identify support needs with our customers. We will also continue to work with local partners to help create great places for everyone.

With this year being our 35th year of serving the community, we have many exciting events planned and look forward to celebrating this milestone with you.

Finally, I'd like to congratulate the 195 primary and high school students who received Strive Scholarships worth over \$144,000 at our ceremony in January. Of these, 37 Bonnyrigg residents received scholarships. Well done to everyone!

Scott Langford
CEO. SGCH Group

Fair Brings Neighbours Together for Christmas

The Bonnyrigg Christmas Fair was a success with nearly 300 people attending and Santa dropping in to meet everyone.

Since 2015, we have held our community Christmas party in a different location each year, with this year's one in Tarlington Park.

The event provided an opportunity for residents to meet their neighbours, SGCH staff and local services. One private resident told us "This is the first Christmas party event I attended, and I like the location of the park, I didn't know SGCH ran events and activities that are meant for our community until today".

Visitors to the fair were also able to grab a Christmas bargain at our special Christmas markets, with many preowned or new items on sale including a selection of plants, candles, cushions, and cakes from the Daystar café.

"I was able to buy the nicest smelling candles for my home and some plants to start fixing my garden at the back," one customer said.

The market had something for everyone, with Bonnyrigg's youngest residents meeting lambs, chickens, rabbits, guinea pigs and ducks at our petting zoo. They also enjoyed face painting, photo booths, balloon twisting, jumping castles and even laughing clowns!

One child said "I am not allowed to have pets at my house because my mum is allergic, but I was allowed to cuddle them and take photos".

Thanks to Youth Off The Streets, visitors also took part in a drumming circle and learnt more about music and rhythm. The feedback about this was positive with one child saying "I get bored really easily but I am asking Santa to buy me a Drum kit for Christmas because I enjoyed staying focused and drumming away".

Thank you to everyone who attended and helped make the day a success and to thanks to those who gave us feedback about your day! Stay tuned for a Movie Under the Stars event coming up soon in Bunker Park!









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TENANT GROUPS GIVE INSIGHTS

At the end of 2019, we held our yearly consultations with our Bonnyrigg tenant groups to see what activities they would like to plan in 2020 and beyond. SGCH runs eight tenant groups with five in specific languages including Khmer, Assyrian, Arabic, Vietnamese and Lao.

As part of the consultations, we looked at how the activities and programs we ran during 2019 and membership of individual groups changed their social, training, education and health and well-being outcomes. This gave us some great insights into what worked well and how we can improve our programs.

Across all the groups, our customers felt that some of the biggest achievements in 2019 were meeting new people and making friends, supporting each other with different activities, learning more about other cultures and understanding more about local services from guest speakers.

Participants also reflected on some of their personal achievements for the year including trying a new activity for the first time which has led to improved health and fitness, learning new skills, becoming more active in the community and sharing experiences with others.

Most importantly, many commented on how being a part of these groups has allowed them to no longer feel isolated, to feel included in the community and build their confidence.

When asked what would have made 2019 better, the feedback was "more"! We had many fantastic suggestions for future programs and events including trips to the Buddhist temple in Wollongong, visiting the Floriade in Canberra and a boat cruise around Sydney Harbour, to name a few. Customers would also like further information on general health and well-being, safety and how to read their rent statements.

This feedback will help inform the next Bonnyrigg Plan which we will publish in July 2020.





Meet our staff

This quarter, we spoke to Tamara Ostojic our new Community Liaison Assistant and Jasmina Kustec our new Community Liaison Coordinator for the Western Region who are both very familiar with the Bonnyrigg community and have worked in a range of roles at SGCH from reception to our leasehold team and now, our Communities, Place and Partnerships team.

Tell me a little bit about your new role and what things you'll be working on.

Jasmina: Both Tamara and I will be working together to create events and programs for residents to attend. Part of our role is to support our customers and encourage them to take part in the health and wellbeing, educational and social activities we offer in Bonnyrigg. These include programs like our English classes, aqua aerobics classes and even our Zumba classes!

What are you most looking forward to in your role?

Tamara: Working with a new team and collaborating for future events for SGCH and achieving the best for community and our customers.

Jasmina: I love that every day is a chance for me to help make people happy. Our jobs are very rewarding and meeting and seeing the residents in Bonnyrigg enjoy our events and activities makes me happy.

What do you love about Bonnyrigg and the community?

Tamara: I do enjoy that our office is in the centre of the community and our customers can come into see us at any time, also that our activities are run in our community room.

Jasmina: I grew up in the Bonnyrigg Community and being a part of BYC gave me a stepping stone to join SGCH and continue learning about our customers.

What do you like about working for SGCH?

Tamara: Working with great co-workers who all have the same goal to be able to support our customers and give them the best service.

Jasmina: The feeling of having a supportive workplace that are all here to help change someone's life.

ROUNDING UP THE RIGG

Once a month on Friday afternoons in 2019, you would have found neighbours coming together on a Bonnyrigg street corner to enjoy a coffee and a chat or an ice-cream during the warmer weather.

With so many new people moving into stages four and five with more to come, our Rigg Round Ups provided an opportunity to meet your neighbours and put names to faces. They allowed SGCH staff to introduce themselves and listen to feedback from the community so we can better advocate for you. We held these at different locations throughout the Newleaf

Everyone who has joined a Rigg Round Up has enjoyed them so far and felt they have a closer connection to the services that SGCH provides.

One SGCH customer who was struggling to engage with others in her community due to low self-esteem, joined us when we first started the Rigg Round Ups in 2018 (then known as the Summer Sizzle). After finding out more about our programs and events, she was encouraged to come along to the Vietnamese tenant group where she could meet others who speak Vietnamese and hear more about how to get involved. From this, she engaged in other events including our Easter Bunny Fun Day and Big Day Out and is now a regular attendee at our Vietnamese tenant group.

In 2020, we will introduce a new way for

Meet Our BYC Member Alana



We thought we'd introduce you to another of our BYC members, Alana who has been part of the group for a year now.

What motivated you to join BYC?

Hearing all the great things BYC does within our community and wanting to meet and make new friends.

What has being part of BYC taught you?

BYC has taught me not to be as shy, and help out within our community, I have gained confidence, and feel good about helping others.

What projects have you enjoyed working on so far?

I've enjoyed the Christmas parties and Christmas events. But mostly, I enjoyed camp at the start of this year.

Why do you think BYC so important to youth in the Bonnyrigg community?

It's important because it helps us young people come together, and do good things for the wider community, including helping out at events for the younger kids in our area, and teaching the younger kids that will one day want to join BYC.

BONNYRIGG YOUTH COUNCIL (BYC) UPDATE

BYC had a big year in 2019 running many events for the community. Some of the highlights were:

- Bonnyrigg Night Under the stars
- volunteering at Bring It On! run by Fairfield City Council
- holding the Bonny Fun Run during

 Youth Wook
- the yearly school holiday ice skating event
- the Howl-oween Movie
 afternoon Spooktacular
- continuing to run the Lil' Lil' Rigg dance group and seeing them perform at many events throughout the year
- helping out with the Bonnyrigg Christmas Markets.

The group has also kicked off 2020 with their camp in Berry. New BYC and old BYC members came together for three days to develop their leadership and teamwork skills and plan some exciting events for the year. Keep your eye out for more information in future poweletters.



AQUA IS LIFE CHANGING FOR ING AND YENG

After receiving a flyer in their letter box and getting a follow up call from one of our language support workers, SGCH customers Ing and Yeng decided to try Aqua Aerobics and have changed their lives.

For Ing, the program helped improve her confidence and gain independence, while Yeng realised that she is not alone and found an activity that she can enjoy with others.

"The program has also helped my leg. I can walk better, and it keeps me very active. It's very relaxing and I can socialise with people who are the same age as me," Ing explained.

"The most enjoyable thing about Aqua Aerobics is that I can move around which is good for my wellbeing. I can also enjoy my life with the community".

Yeng added: "It has made me open my mind to other cultures as I used to think that wearing swimming clothes was not good because of my culture. Now I can wear swimming clothes confidently.

"I feel really confident when doing the exercises and discussing my problems with the Khmer support language workers. I'm no longer embarrassed to do the exercises in front of other people. I also used to feel sore because of my arthritis but Aqua Aerobics makes my body less sore. Especially my shoulders which used to hurt a lot. But after Aqua Aerobics, I can carry up to 5kg without any pain," she said.

When asked why other people should try this program, Ing said "normally older people always isolate themselves. They should try Aqua Aerobics because it helps people be active and know how to exercise and get away from feeling stressed and lonely in their house. You can meet new people, share experiences and socialise which helps with well-being. It also relaxes the muscles better and you can sleep better".

Yeng recommends the program for those who want to gain confidence, learn about other people and try a gentle way of exercising which can help with pain.

Aqua Aerobics is on every Wednesday at Fairfield Leisure Centre. The classes are free, and everyone is welcome! If you are interested in trying Aqua Aerobics please contact our Communities, Place and Partnerships team at **getinvolved@sgch.com.au** or on 1300 137 265.



Bonnyrigg residents meet others through Aqua Aerobics while improving their health and fitness.

GET INVOLVED

To RSVP or express an interest in any of the programs, events or activities below, or to ask a question, please contact our Communities, Place and Partnerships (CPP) team on 1300 137 265 or getinvolved@sgch.com.au. For more information about dates, times and locations, please also see the calendar on page 6.

BONNYRIGG COMMUNITY REFERENCE GROUP (CRG) AND BONNYRIGG LOCAL TENANT GROUP (BLTG)

On the first Monday of every second month at 10am, SGCH hosts the CRG. The group brings together SGCH staff, local residents (living in private homes and community housing) and services to ensure Bonnyrigg is a safe and friendly neighbourhood. Members of the CRG have input into decisions made about the Bonnyrigg area, review plans, programs and activities that meet the needs of the community and share information about projects. They listen to and represent the views of all parts of the community.

We also hold regular meetings of the BLTG where residents come and look at the general upkeep of the area, social activities that they can be part of and the well-being of Bonnyrigg. If you would like to come and help make Bonnyrigg a great place to live please contact the CPP team and we will provide you with more information on either group.



STRIVE TERTIARY SCHOLARSHIPS

Strive Scholarships is SGCH's annual education program, providing up to \$1,500 for school, university or TAFE students living in SGCH properties. Applications for the Strive Tertiary round open from 1 to 31 March 2020. For more information or to apply, go to www.sgch.com.au/strive/Scholarship recipients can spend the money on anything related to their education, like course fees, textbooks or computers. They can also spend the money on extra-curricular activities like sport, dancing and music.

BONNYRIGG YOGA

Our yoga classes are suitable for people of all ages and fitness levels. Learn relaxation, mindfulness and breathing techniques, improve your health and strengthen your core. Come and join these free classes on Mondays (during school terms) from 11am – 12pm in the community room at the SGCH Bonnyrigg office. Bring your yoga mat, a towel, a water bottle and remember to wear comfortable clothing.

ENGLISH CLASSES

Interested in improving your English skills? Join us for these free, informal classes on every Wednesday from 9:30am – 12:30pm during school term in the Community Room at the SGCH Bonnyrigg office.

LANGUAGE GROUPS

Did you know that we have five language groups available? These groups meet monthly and are run by native speakers to help community members, whose first language is not English, take an active part in the community. If you, or anyone you know, speak Assyrian, Lao, Khmer, Arabic, or Vietnamese please contact the CPP team for more information.



MULTI-SPORT PROGRAM

Kids who attend Bonnyrigg Public School can have fun and stay fit with PCYC's Multi Sport program. It's a lot easier to get fit when you're enjoying a game, so come along and bring some friends – or make some new ones! On every Tuesday during school term from 3:15 to 4:15pm at Bonnyrigg Public School. Remember to bring your water bottle and wear sports clothes. All parents/guardians must sign their children in before the activity starts. Parents and guardians are also welcome to join in the fun.

GAMES AFTERNOONS

All Bonnyrigg residents, young or old are invited to join us for our weekly games afternoon in the community room at the SGCH Bonnyrigg office. Come together from 3.30pm to play board games Chess and trivia.

RIGG MINIS

Rigg Minis is a new playgroup for children and their carers or parents. Join us every Friday, from 10am to 12pm in the community room at the SGCH Bonnyrigg office for morning tea and workshops for the kids.

BONNYRIGG MOVIE UNDER THE STARS

Bring your snacks, picnic chairs and picnic blankets for this special night under the stars on Friday

20 March in Bunker Park. We will be screening the family movie, Toy Story 4, and holding a sausage sizzle. The first 200 people to arrive at the event will receive free drinks and popcorn! The event starts at 6.30pm with the movie at 7.30pm.



CRAFTERNOON

Get crafty with SGCH and create new art pieces for your home. From beading and drawing to painting, join us each Thursday afternoon from 3pm in the community room at the SGCH Bonnyrigg office.

AQUA AEROBICS

Aqua Aerobics is a great way to exercise. It only takes a few sessions to see a big difference in your fitness, and we're offering it for free! Classes are on every Wednesday from 11am to 12pm at Fairfield Leisure Centre. Please contact us if you are interested.



This year, we are trialling a slightly different way of running our walking group. The National Heart Foundation recommends that we all do 30 minutes of exercise a day. We know that many locals walk their kids to school, so our walking group will meet every day at 8:20am at the SGCH Bonnyrigg office throughout March and walk our youngest

People of all ages and fitness levels are welcome to join us. Don't forget sun protection and your water bottle. Everyone who attends three walking sessions will go in the draw to win a FitBit.

ONGOING

Mondays

Bonnyrigg Men's Shed at 22 Hebblewhite Place Bonnyrigg

8am – 1pm

Zumba at Bonnyrigg Public School*

9.30am – 10.30am

Toddler Storytime (for 18 months to 3 years) at Bonnyrigg Library*

10.30am – 11.30am

Oil Painting for Seniors (Beginners) at Bonnyrigg Library*

11am – 2pm

Justice of the Peace available at Bonnyrigg Library

2pm – 5pm

Tuesdays

Breakfast Club at Bonnyrigg High School in the quadrangle

7.30am – 8.45am

Walking Group, meet at SGCH Bonnyrigg office. All ages welcome*

9.30am – 10.30am

Flavours of South East Asia (fortnightly) at SGCH Bonnyrigg office

10am – 12pm

English conversation group at

10am – 11.30am

Multi Sport Program run by PCYC at Bonnyrigg Public School

3.15pm – 4.15pm

Volleyball Skills and Drills a Bonnyrigg High School

3pm – 4pm

Youth Dance Group at Bonnyrigg High School

3pm – 4pm

Youth Off the Streets Outreach at Bonnyrigg Skate Park, corner of Smithfield Road and Elizabeth Drive

4pm – 8pm

Wednesdays

Bonnyrigg Men's Shed at 22 Hebblewhite Place Bonnyrigg

8am – 1pm

English language skills in the community room at the SGCH Bonnyrigg office

9.30am – 12.30pm

FoodCare at Bonnyrigg Youth Centre

10am – 12pm

Knitting Group at Bonnyrigg Library.

10am – 12pm

Zumba, SLASA Bonnyrigg Community Centre, 26 Bonnyrigg Ave*

10am – 11am

Pre-School Storytime (for ages 2–5) at Bonnyrigg Library*

10.30am – 11.30am

Aqua Aerobics at Fairfield Leisure

Centre 11am – 12pm

Justice of the Peace available at Bonnyrigg Library

3pm – 5pm

Basketball 3x3 and 5x5 competition at Bonnyrigg High School Basketball

Centre **3pm – 4.20 pm**

Lil' Lil' Rigg Dance Group (5–12 years) at SGCH Bonnyrigg office

3.30pm - 4.30pm

Zumba at SLASA Community Centre, 26 Bonnyrigg Avenue, Bonnyrigg **7pm – 8pm**

Thursday

Justice of the Peace available at Bonnyrigg Library

10am – 1pm

Third Thursday of the month

Bingo at SGCH's Bonnyrigg office.

Arrive at 9.45am to start at 10am – 1pm

Fridays

Yoga at Bonnyrigg Community Centre, 28 Bonnyrigg Avenue, Bonnyrigg*

9.30am – 10.30am

Babytime (ages 0–2 years) at Bonnyrigg Library*

10.30am – 11am

First Friday of the month

Rigg Round Up, we will text SGCH tenants with the location **3pm**

Third Friday of the month

Spanish Book Group a Bonnyrigg Library 10.**30am – 12.30 pm**

Last Friday of the month

Book Group at Bonnyrigg Library

10.30am – 11.30am

Saturdays

English conversation group at Bonnyrigg Library*

10.30am – 11.30am

Guitar lessons (ages 6–12) at Bonnyrigg Library*

10am – 10.30 am

11am – 11.30am

Guitar lessons (ages 13–adult) at Bonnyrigg Library*

* During school terms

FEBRUARY

25 BYC Meeting at the SGCHBonnyrigg office4pm – 5.30pm

MARCH

- 3 Khmer Tenant Group at the SGCH Bonnyrigg office 10am 1pm
- 10 Lao Tenant Group at the SGCH Bonnyrigg office 10am 1pm
- 13 Assyrian Tenant Group at the SGCH Bonnyrigg office 10am 1pm
- 20 Bonnyrigg Under the Stars in Bunker Park. Event starts at 6.30pm, Toy Story 4 screening at **7.30pm**

APRIL

- 6 Community Reference Group meeting in the community room at the SGCH Bonnyrigg office 10am 12pm
- 7 Khmer Tenant Group at the SGCH Bonnyrigg office 10am 1pm
- 10 Assyrian Tenant Group at theSGCH Bonnyrigg office10am 1pm
- **10** School holidays start
- 10 Good Friday
 SGCH office closed
- 13 Easter Monday

 SGCH office closed
- 25 ANZAC Day
- 27 ANZAC Day public holiday observed SGCH office closed

DEVELOPMENT UPDATE

Following the start of Stage 6 and 7 civil works in June 2019, Landcom and their civil contractor TRN are making great progress. These works are currently on track for completion early in the new year, making way for houses to start being built in mid-2020.

Recent milestones in Stage 6 and 7 include:

- completion of new road works and asphalt
- extension of Wall Street (formerly Wall Place) from Tarlington Parade through to Newleaf Parade
- completion of new services installation
- preparation of residential lots for upcoming house construction.
- While a small number of remaining private house and land packages remain on the market for sale in Stage 5, new market releases are scheduled in Stage 6 and 7 in early 2020 and will become available through Landcom's select range of project home builders.

Please note that the new part of Wall Street is closed for now. We will let you know when it is due to open.

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YOUR COMMUNITY

Keeping Your Home Safe

In our newsletters, we will be running a series of stories on how you can stay safe in your local community with information provided to us by Fairfield Police. There have been some recent reports of people trying to break into homes. Here's some helpful tips for how you can keep your home safe:

- Develop the habit of always locking your doors and windows every time you leave your home.
- Lock items such as bicycles, power tools and gardening tools in your shed (if you have one) or in your garage.
- Never leave spare keys outside your home (don't hide them anywhere).
- Keep trees and shrubs trimmed (especially those close to your house so that burglars can't climb them).

- If possible, try to avoid a regular pattern of coming and going from your home. By varying your routine, you will make potential burglars unsure of the time that you may come home.
- Don't keep large amounts of money in your home and ensure that all jewellery is well hidden.
- Don't leave notes on the door stating that you are away or when you'll return.
- Program the phone number of your local police into your phone.

If you are at home:

- Ask who is at the door before you open it. You
 can also ask to see identification (SGCH staff and
 contractors carry identification cards).
- Keep your front door and windows locked when you are gardening or working in the back area of your home. Many burglaries occur while people are relaxing in their backyard and have left their front door open or unlocked.
- Don't leave keys on the kitchen table or any other obvious place. Intruders entering by the back door can take your keys and steal your car or return to the house while you're away.





Bonnyrigg 2019 survey

In November 2019 we sent out our Place Making survey to all residents in Bonnyrigg to find out what you think about various elements of the community and neighbourhood. Thank you to those of you who completed the survey.

We will do this every November to measure the success of our activities and programs and get feedback on how we can improve the services we provide. We will use the detailed results to help create our 12-month plan for Bonnyrigg each June, in the meantime here is some key results:

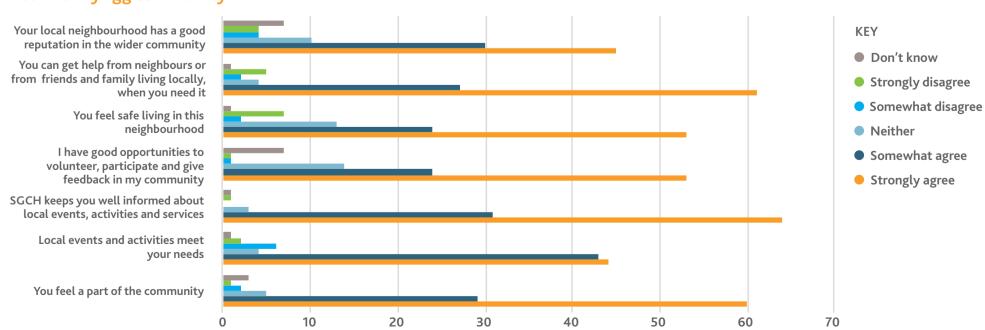
- 71% of respondents said the neighbourhood has significantly or somewhat improved in the last 12 months
- 85% are very or fairly satisfied with Bonnyrigg
- 75% see the Bonnyrigg neighbourhood as having a good reputation
- 88% know they will get help from neighbours if needed
- 77% feel safe in Bonnyrigg
- 77% said there are good opportunities to volunteer and participate
- 85% said SGCH keeps them well informed
- 87% said that local activities meet your needs
- 89% feel it all makes them feel a part of the community.

We asked specific questions around what affect participating had on being part of the community, improvement in training, education and health and wellbeing.

- 90% felt it helped make them feel part of the community
- 80% said the participation improved their training or education
- 90% said their participation helped improve their health and well-being.

If you would like further information or to make sure you take part in this year's survey, contact the Communities, Place and Partnerships team.

Your Bonnyrigg community



Meet one of us

This quarter we talked to Phil Pettitt from Royal Botanic Garden's Community Greening, who runs many of the community garden workshops with our tenants.

Community Greening started in 2000 to promote community gardens to improve health, wellbeing, and social opportunities in NSW social housing communities. Since then, the program has reached more than 171,493 participants, including SGCH customers and supported over 865 community and school gardens.

SGCH has six different community gardens in Riverwood, Penshurst, Chifley, Marrickville, Liverpool and Parramatta and of course, will soon have one in Bonnyrigg! Community Greening runs regular gardening workshops teaching different skills for making the most of your garden and keeping it healthy. They also run six day long Master Gardener courses that offer a statement of attainment (certificate). These train community members in community engagement and gardening to help support new projects and others in the community.

There's also lots to do at the Royal Botanic Gardens including Sow and Share on Sunday 22 March where many of the Community Greening Groups will be

giving cooking
and planting demonstrations
or selling food (www.eventbrite.com.au/e/
sow-and-share-harmony-day-in-theaustralian-botanic-garden-mount-annan-

You can also find out more about other events at www.rbgsyd.nsw.gov.au or email Programs.Info@bgcp.nsw.gov.au or call 9231 8317.

NOTICEBOARD

CLEANING GUTTERS, TREE PRUNING AND PLANTS

SGCH hires contractors to regularly maintain the common areas at our properties including cleaning, lawn mowing and regularly pruning or trimming trees and shrubs. We ask that you do not plant or remove trees or plants in these areas.

Local residents are responsible for maintaining their private yards. This includes mowing your lawns, pruning manageable size trees and cleaning gutters of single storey houses. Cleaning out your gutters is particularly important as dirty or clogged gutters are a fire hazard. If you need help with this, please speak to an SGCH staff member so we can put you in touch with services that can assist you.

We have also had some problems with bamboo plants invading areas where they are not wanted. We ask that you please avoid planting these.



PLEASE CROSS THE ROAD SAFELY AND TEACH OUR CHILDREN

We have noticed a number of local residents crossing the road with young children in front of Bonnyrigg Public School without using the crossing. Tarlington Parade is a busy road and it can be very difficult for traffic to see you particularly with cars parked along the side of the road and when people are pulling in and out of the kiss and drop zone. Please keep yourself

and our youngest residents safe and teach children the importance of crossing the road safely. Always hold young children by the hand, show them how to stop, listen and look both ways for traffic and use the crossings.

BONNYRIGG STREET NAME CHANGES

With the extension of Wall Place from Tarlington Parade through to Newleaf Parade and other road works as part of stages 6 and 7, Fairfield City Council has advised us that the following street names have changed:

- · Laycock Place is now Bean Crescent
- Wall Place is now Wall Street.

Our Tenancy Managers have been speaking to SGCH customers who are directly affected and have made appointments to sign new leases with the new addresses on them. We understand that changing your address is inconvenient, but will work with you to ensure that your address details are updated with the companies who need to know and will provide you with a checklist to help you with this.

If you are a private resident who lives on one of these streets and need assistance, please come and visit us at the SGCH Bonnyrigg office (Newleaf Communities office).

Australia Post has updated its mail systems with your new house number and street name and advised the postal staff who deliver in your area about the changes. We believe that some delivery companies may not be able to deliver parcels if they have your old address on them. We suggest you monitor any deliveries and if you have ordered something using your old address, you contact the company you ordered from to let them know your new address.

If you have any questions, please speak to your Tenancy Manager or our staff.

APPLY FOR YOUR NEW ACTIVE KIDS VOUCHERS IN 2020

In 2018, the NSW Government launched the Active Kids Program which provides vouchers for parents, guardians and carers of school-enrolled children to use towards sport and active recreation costs this year. This program is running again in 2020 and you can apply for two vouchers (one now and one in July) for each school age child in each calendar year. The aim of this is to help you pay for two separate sports, for example, netball in winter and swimming in summer, or two separate seasons or terms of the one sport.

In addition, you can also apply for a \$100 Creative Kids voucher for each child enrolled in school to pay for registration, participation and tuition costs for creative arts, speech, drama, dance, digital design, coding, and music lessons and activities.

For more information and to claim your vouchers visit https://sport.nsw.gov.au/sectordevelopment/ activekids/parents

https://www.service.nsw.gov.au/transaction/apply-creative-kids-voucher



GIVE US FEEDBACK

At SGCH, our aim is to ensure that you receive excellent customer service and genuine care from us. We have a Customer Feedback Representative, Amanda Anders, who can be contacted on **9585 1499** if you have any feedback or concerns about our service delivery.

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