

Catalyst FAQs

What is Catalyst?

Catalyst is a new service for our tenants and household members. It is designed to help you find and maintain suitable training and/or employment.

How does Catalyst work?

There are three parts to Catalyst: Catalyst Coaching, Catalyst Training and Catalyst Funding. You can access all three or only one, depending on your needs.

Catalyst Coaching

Catalyst Coaching helps tenants to find current employment and training opportunities, through:

Access to information

Information about current employment and training opportunities is available on our website, which is updated regularly. You can also sign up for a fortnightly email which contains information about potential training and job opportunities.

1-2-1 meetings

You can make an appointment to meet with our Employment Opportunities Manager to:

- Discuss your career aspirations
- Write your resume and cover letter
- Find out about relevant employment and training opportunities
- Practice preparing for interviews
- Receive post-placement support
- Be referred to other specialised training or employment services.

Catalyst Training

Catalyst Training provides you with the skills you need to enter the job market, through:

- Signposting you to appropriate third party training courses
- Offering an in-house tailored Job Skills workshop four times a year

Third party training courses

The Employment Opportunities Manager can help direct you to relevant third party training courses. You can also apply for a Strive Scholarship to help pay for your training, if you are studying at TAFE or university (subject to eligibility).

Job Skills workshop

We run a tailored Job Skills workshop four times a year, in January, April, July and September. The two-day course covers the following topics:

- Resume writing: How to tailor your resume to impress employers
- Cover letters: Write a cover letter that will stand out from other applicants
- Interview preparation: Learn how to prepare for interviews and conquer those nerves
- Interview practice: Put your new skills into practice during mock interviews

The course is fully funded by SGCH, so there is no cost to you. You must be able to commit to the full two-day course to be eligible to attend. Places are reserved on a first come, first served basis, and a maximum of 12 tenants can attend each workshop.

We are currently investigating other workshop formats, such as shorter sessions that only cover one topic at a time, as well as online training.

Catalyst Funding

Catalyst Funding helps our tenants overcome any financial barriers which are preventing them from finding training or employment. Funding may be available for items such as:

- Accredited training administration fee
- Employer-required training
- Work-related licensing (e.g. Construction White Card)
- Pre-employment checks (e.g. National police check)

Funding is available on a case-by-case basis, and the amount will depend on your individual needs.

For more information on how Catalyst Funding works, please [open the Catalyst Funding guidelines](#) or [speak to our Employment Opportunities Manager](#).

Who can use Catalyst?

Any SGCH tenant or household member who is looking for training or employment can use Catalyst. There are some additional eligibility criteria for people wishing to access Catalyst Funding. For more information about these, please see the Catalyst Funding guidelines or [speak to our Employment Opportunities Manager](#).



How can I access Catalyst?

Please [contact our Employment Opportunities Manager](#) to discuss whether Catalyst is suitable for your needs.