

STREETS ahead

AUGUST 2019



SUPPORTING STUDENTS TO SUCCEED

Ninety-seven tertiary students will now be able to turn their career dreams into reality after receiving Strive Scholarships at our Award Ceremony held at Eternity Playhouse on 24 June.

Students living in SGCH properties can receive up to \$1,500 each through the Strive Scholarship Program to help them cover expenses such as fees, text books, uniforms or computers and extra-curricular activities such as dance, sport and music.

For previous recipient Yen Phan, receiving the Scholarship was a major turning point.

“The Strive Scholarship lifted a significant financial burden off my shoulders during my final year of postgraduate study in pharmacy,” she said.

“I saw the Strive Scholarship as an investment in me — I believed it was an opportunity for me to work extra hard so that I could give back to society and to everyone who has believed in me”.

We were honoured to have over 100 guests at the ceremony including The Hon Gareth Ward, Minister for Families, Communities and Disability Services; directors of the SGCH Board; the Director of Community and Housing Pathways from Family and Community Services, Humair Ahmad; and friends from some of the other organisations we partner with in the community.

CEO of SGCH Group, Scott Langford said, “I am very proud that this year, we have been able to give scholarships to 245 primary, secondary and tertiary students, to the value of \$260,000. Of that, we gave \$145,500 to tertiary students”.

“These scholarship students are studying disciplines that range from engineering, medicine, law, teaching and nursing to psychology, creative arts and digital media, to name just a few. It’s easy to see just what it will mean to our society for these students to pursue their educational goals and fulfil their potential”.

The scholarships would not be possible without the support and investment from our business and community partners, including the Commonwealth

Bank, Perpetual and The Adolph Basser Trust, Asset Group, SR Constructions, Andrews Fire Protection, Phoenix Fire Protection and private donors, Philip Manidis and Michelle Butler.

In addition to the scholarship money, 12 lucky students who attended the ceremony also received brand new laptops, with thanks to our corporate partner, HP. Enterprise Account Manager, Tristan Dowler, from HP was there to randomly draw their names at the ceremony. One of the winners, Chrissy said “I am beyond grateful for being one of the 12 who won a laptop. This has opened many doors for me and has made my studies easier, as I’m now able to come home and complete assessment tasks and still be a mum”.

Main image and insert – Strive recipients celebrating at the Tertiary ceremony.



MESSAGE FROM THE CEO

Welcome to the Winter edition of Streets Ahead, we have lots of news for you.

So far this year, we have welcomed many new residents, taking the total number of people we serve to over 11,000. In April, we began assisting 1,400 residents in North Sydney who transferred to SGCH from Family and Community Services. In addition, 15 residents moved into new homes in Riverwood and we completed 57 new apartments in Cartwright and Petersham for people on the social housing waiting list and local key workers. The Petersham site will also provide homes for older women and women escaping domestic violence.

Being part of a strong and vibrant community where you can connect with other people and a range of opportunities is important for your safety, security and wellbeing. Many of our tenants learned more about the different tenant groups we have on offer, heard their success stories and discovered how they can build their community at our Tenant Conference in June. It was impressive to see the vast number of groups we have on offer. Working with the Tenant Coordination Panel (TCP) in the past year, we have hosted 1,600 events which more than 10,000 residents attended!

I'd particularly like to congratulate the TCP who won the NSW Tenant Led Initiative Award at the NSW Affordable Housing Institute Professional Excellence in Housing Awards in July. We are proud of the work of the TCP and our local tenant groups. This comment from a Riverwood resident sums it up for me:

"The main benefit of being in a local tenant group is feeling part of a huge extended family, feeling wanted and respected. You get to know other residents, and members ask after each other if they are not seen for a while, which in turn makes others feel safe. It also helps you form respect for people from all walks of life".

Scott Langford
CEO, SGCH Group

首席执行官致辞

欢迎来到《Streets Ahead》冬季版，我们有很多消息要告诉您。

今年到目前为止，我们迎来了许多新居民，已为超过 1.1 万余人提供了服务。4 月，我们开始协助北悉尼的 1400 名居民从家庭和社区服务部转到 SGCH。此外，15 名居民搬进了位于 Riverwood 的新住宅。在 Cartwright 和 Petersham，我们有 57 套新公寓竣工，供社会安置住房等候名单上的人以及当地主要工作人员居住。位于 Petersham 的公寓还将为老年妇女和遭受家庭暴力的妇女提供住所。

成为一个强大而充满活力的社区的一份子对您的安全和福祉至关重要，在这个社区里，您可以与其他人建立联系，并接触一系列机会。我们的许多租户了解了更多关于我们所提供的不同租户小组的信息，听取了他们的成功故事，并在我们 6 月份的租户会议上了解到他们可以

如何建设自己的社区。我们所开办的大量居民小组，让人印象非常深刻。在过去的一年里，我们与租户协调小组（TCP）合作，举办了 1600 场活动，有超过 1 万名居民参加！

我特别要祝贺 TCP 7 月份在新州可负担住房协会专业卓越住房评奖中获得“新州租户主导创新奖”。我们为 TCP 的工作和我们当地的租户小组感到自豪。来自 Riverwood 的一位居民的评论帮我做了总结：

“参与当地租户小组的主要好处是感觉到自己是一个大家庭的一份子，感觉被需要并受到尊重。你能够认识其他居民，并且如果成员有一段时间没有碰面，他们会相互询问，继而让其他人感到安全。这样还可以帮助您尊重各行各业的人。”

Scott Langford
SGCH 集团首席执行官

رسالة من المدير العام

مرحباً بكم في الإصدار الشتوية من نشرة Streets Ahead، لدينا الكثير من الأخبار لكم.

حتى الآن من هذا العام، قمنا بالترحيب بالعديد من السكان الجدد، وبذلك تجاوز العدد الإجمالي للأشخاص الذين نخدمهم أكثر من 11,000 شخص. في أبريل، بدأنا بمساعدة 1,400 شخص من سكان شمال سيدني الذين انتقلوا إلى SGCH من خدمات الأسرة والمجتمع. بالإضافة إلى ذلك، انتقل 15 من السكان إلى منازل جديدة في Riverwood وأكملنا 57 شقة جديدة في Cartwright و Petersham للأشخاص في قائمة انتظار الإسكان الاجتماعي والعمال المحليين الرئيسيين. سيوفر موقع Petersham أيضاً منازل للنساء المسنات والنساء اللواتي يتعرضن للعنف المنزلي.

كونك جزءاً من مجتمع قوي وجيوي حيث يمكنك التواصل مع أشخاص آخرين والحصول على مجموعة من الفرص يشكل أمراً مهماً لضمان سلامتك وأمنك ورفاهيتك. الكثير من النزلاء لدينا عرفوا المزيد عن مختلف مجموعات المستأجرين الموجودة لدينا، واستمعوا إلى قصص نجاحهم واكتشفوا الكيفية التي يمكنهم بها بناء مجتمعهم في مؤتمرنا للمستأجرين الذي عقد في حزيران / يونيو. كان من المثير للإعجاب أن نرى العدد الهائل من المجموعات التي نقدمها. من خلال العمل مع لجنة التنسيق مع النزلاء Tenant Coordination Panel (TCP) في العام الماضي، استضيفنا 1,600 فعالية والتي حضرها أكثر من 10,000 من النزلاء!

أود بشكل خاص أن أهنئ لجنة التنسيق مع النزلاء TCP التي فازت بجائزة مبادرة النزلاء في نيو ساوث ويلز NSW Tenant Led Initiative Award في حفل توزيع جوائز التميز المهني في الإسكان الميسر في نيو ساوث ويلز في تموز / يوليو. نحن فخورون بعمل لجنة TCP ومجموعات المستأجرين المحلية لدينا. التعليق التالي من أحد نزلاء Riverwood Resident يلخص الأمر لي:

"الفائدة الرئيسية من التواجد ضمن مجموعة نزلاء محلية تتجلى بالإحساس بكونك جزءاً من عائلة كبيرة ممتدة، والشعور بالاحترام والتقدير. تتاح لك الفرصة لتتعرف على النزلاء الآخرين، ويتبادل الأعضاء السؤال عن أحوال بعضهم البعض إذا لم يروا بعضهم لفترة من الوقت، وذلك بدوره يجعل الآخرين يشعرون بالأمان. كما يساعدك ذلك على بناء الاحترام للناس من جميع مناحي الحياة".

Scott Langford (سكوت لانجفورد)
المدير العام، مجموعة SGCH

NORTHERN TEAM HITS THE GROUND RUNNING

We officially opened the doors of our new St Leonards office on 28 March. This office is home to our Northern Region team who serve more than 1,400 residents who transferred to SGCH from Family and Community Services (FACS) on 1 April.

SGCH Group CEO Scott Langford said at the opening, "Today is the culmination of many months' work of collaboration and listening. We have been fortunate to be able to hold over 30 events with tenants over the past year and meet with people who are welcoming SGCH as their new tenancy manager. We have hosted information sessions, coffee cart morning teas and barbecues to explain the program and introduce our team to our new tenants.

"The doors are now open to our newest office, where, in addition to all tenancy management services and housing enquiries, SGCH will provide the full range of Private Rental Assistance (PRA) products that FACS previously managed. These services are for people who are experiencing homelessness or at risk of homelessness and need assistance to access housing".

One long term Greenway resident, Fariba, said "I've got to know SGCH over the months and I feel happy for the future".

There is much to look forward to in the office, including the remodelling of Greenway Wellbeing Centre which is now underway and due to be complete in August 2019.



Our new office space at Chandos Street, St Leonards

TENANTS HELP BUILD THEIR COMMUNITY

Attendees and presenters at our second annual Tenant Conference in June agreed the day was a resounding success.

Titled 'Build Your Community', the conference brought over 130 tenants and staff together at the Bankstown Sports Club, showcasing each of the programs and groups available to tenants, while presenters shared their practical tips and real-life experience on how to set up programs.

"The conference is always a great opportunity for tenants to come together to discover how to get involved in the decision-making processes and hear what other involved tenants are doing in, and around, their local areas," said Angela Argyros, Chair of the Tenant Coordination Panel (TCP) who also presented on the day.

"I found the conference extremely valuable, a lot of people came to look at our arts and crafts stall to see what we make. A lot of tenants were curious to see if I could do more classes at Riverwood, Campbelltown and Bonnyrigg," said Angela.

Led by the TCP, the day included informative Q&A sessions, presentations and interactive workshops hosted by SGCH staff, guest presenters and groups from the Western, Metro and Northern regions including the Chinese Arts group, Riverwood Choir, Flavours of South East Asia cooking group right through to computer class groups.

Attendees were encouraged to join their local tenant groups, get involved in planning activities, learn more about SGCH and give feedback and suggestions on ways our services can be improved.

"The conferences are action-packed but they are so educational and inspiring," said Barb McKenna, General Manager of Customers and Communities.

"The workshops showed what is available, but also what is possible for the tenants who have an idea they would like to bring to life. The feedback received on the day was that tenants wanted more, not less – so I am very excited to see what new groups will form over the next year".

In 2017, SGCH established the Tenant Coordination Panel with residents when the then Tenant Advisory Group moved from a social focus to becoming more involved with our decision-making processes. The TCP agreed they would work on a yearly tenant conference to showcase the achievements of tenant groups each year, inform residents about plans for the upcoming year and to elect new TCP members.

The current TCP is a dynamic and cohesive group of tenants and staff who share ideas and passions about bringing out the best in our communities. The group has members from a number of different cultural and linguistic backgrounds, people with disability, and a range of different experiences in community involvement and development.

If you weren't able to attend the conference, but would like to find out more about how you can get involved or even start your own group, please contact our Communities, Place & Partnerships team at GetInvolved@sgch.com.au or on **9585 1499**.



Guests at the tenant conference getting involved in Q&A with our panel.



The winners of this year's Tenant Participation Awards.

MEET OUR STAFF



RENEE WIRTH HEAD OF NORTHERN REGION

How long have you worked for SGCH and what roles have you held?

I have been with SGCH for four and a half years now. I started out as Head of Business Opportunities managing tenders and projects for new business, and after we were successful with our tender for the Social Housing Management Transfer, I became the Implementation Director for the project. That meant organising all the different parts needed to ensure SGCH was ready to take over the management of 1,400 social housing tenancies from the NSW Government in Northern Sydney - a region SGCH hadn't operated in before.

What is your role at SGCH?

I'm Head of our Northern Region - managing the delivery of our social housing services in Northern Sydney across the local government

areas of Hunters Hill, Lane Cove, North Sydney and Willoughby. I lead a team of about 20 people who provide housing assistance and tenancy management services out of our new office in St Leonards. This includes services for people experiencing homelessness who need temporary accommodation and assistance to apply for longer term housing options.

What do you most enjoy about this role?

After being involved in the business and planning side of things, it's great to now be a part of the day to day delivery of services. A lot of my role involves thinking of ways we can better support our tenants to connect into services and other opportunities. It's also a pleasure to be working with a great team of people at our St Leonards office.

What will you be working on this year?

Because our services in the Northern Region are new from April this year, I'll be working on 'bedding down' service delivery - making sure all the systems are in place, getting out to talk to our customers about what they need and want in their communities. Making sure we're doing things in the best way to help people who are currently experiencing homelessness to access housing assistance, and working with local residents and organisations to support or plan different activities and events in the area.

What do you enjoy doing in your spare time?

What spare time? No, I'm joking - actually I was pretty busy on the weekends during June, I love movies and film festivals so I went and saw a lot during the Sydney Film Festival - 10 films in two weeks!

NO INTEREST LOANS

Eligible SGCH tenants can apply for a no interest loan of up to \$1,500 to repay over 12 to 18 months for essential goods and services like fridges, furniture, washing machines, car repairs, education and medical/dental costs.

This No Interest Loan Scheme (NILS) is different to our previous 'Essential Goods Loan', which was approved and funded by SGCH. For the NILS program, SGCH does not approve the loan or provide the actual money. Our SGCH team member can help you apply if you are eligible, then the Community Loan Provider who looks after the finance will contact you directly about the outcome and next steps.

To be eligible, you must have a health care card/pension card, have been an SGCH tenant for more than three months and show a willingness and capacity to repay the loan.

To make the application, you will need to collect the documents below and book an appointment with our Housing Plus Coordinator, Tanya Dimic.

- proof of residential address (lease agreement)
- proof of identity (passport, driver's license, birth certificate)
- proof of income (Centrelink income statement, pay slips, ATO assessment)
- proof of expenses (bank statement, utility bills, loans, bills)
- quote for goods (HEA ref number, quote from store).

If you have any questions or need help accessing the information, please call Tanya on **9001 4439** or ask at Reception.



THE BYALA SESSIONS

SGCH is strongly committed to taking practical action to build the physical, cultural, spiritual and family wellbeing of Aboriginal people.

We are also committed to increasing our employees' insight, respect and appreciation of Aboriginal cultures and want to actively play our part to help close the gap between Aboriginal and non-Aboriginal people.

As part of this commitment, we developed a three week program in consultation with our Aboriginal Reference Group (ARG) and CHIA (Community Housing Industry Association) to help understand our Aboriginal community better so that we are offering our customers the best care.

The pilot group of this course, called the Byala Sessions, ran across two days in June. Adam Hansen, a proud Noongar man and the Aboriginal Partnerships Manager at CHIA, facilitated the sessions for a group of 16 staff from across SGCH.

The course included eLearning and reflections followed by two face to face sessions.

Two of the participants, Yen and Joe, gave feedback on the sessions saying, "We learned about Aboriginal history and how this impacts our customers today. We also learned about the barriers young Aboriginal people face, particularly how racism is still so prominent in society, especially social media.

We've increased our knowledge but more importantly, we've increased my questions and courage to ask".

We are looking forward to making the sessions available to all SGCH staff. Thanks to everyone in the ARG and CHIA for your help and guidance in developing the program.

BIG DAY OUT WRAP UP

Our Big Day Out is one of the most anticipated highlights on our social calendar, and this year was a ripper as our tenants hit Sydney's Luna Park! The iconic fun park welcomed over 1,000 SGCH residents, including 200 new tenants from the Northern Region who got a taste of what is available to our customers.

The day was a huge success with everyone smiling as wide as the famous Luna Park face. Our visitors had a ball on the rides across the park and in Coney Island, and many enjoyed the activities we organised, including an Easter Egg Hunt, face painting and themed games. With so many high energy activities on offer, our Adult's Relaxation Station was almost as popular as the rides, with plenty of people stopping by to catch their breath and get away from the crowds.

Eighteen-year-old Sopphira who came with her family, said, "We stayed until night time and saw the beautiful view of Sydney and the lights of Luna Park. We ate delicious food and I loved that my family was able to do it all together! Thank you for making it possible".



Guests having a ball on the rides at the Big Day Out.

SORRY DAY EVENT

Fifty guests and SGCH staff joined special guest speaker, Susan Moylan-Coombs, a proud Gurindji Woolwonga woman and part of the Stolen Generations, at our annual event commemorating National Sorry Day, on Tuesday 28 May.

We began the morning by watching a short video covering the historic apology to the Stolen Generations by then Prime Minister, Kevin Rudd. The video explains why an apology was necessary and the part it plays in the overall process of reconciliation.

The commemoration included a dance performance from Redfern Youth Connect and Susan spoke about her experiences growing up after being stolen from her mother at birth. Susan is the third generation of Stolen Children in her family. She was clear about the trauma of the past and the challenges involved in healing, but hopeful and determined that healing is both possible and essential.

For more information

Check out Reconciliation Australia's Share Our Pride website, which covers key information about the First Australians, Aboriginal cultures, our shared history, going beyond the myths, and the cornerstones to respectful relationships.



Our guest speaker Susan Moylan-Coombs.



Dance performance by Redfern Youth Connect

PRIDE OF PLACE

The next round of Pride of Place is open for nominations! Each winner receives a \$100 Westfield gift voucher, and the person that nominated them gets two movie passes.

The Pride of Place award recognises tenants who have maintained their property well. Anyone can nominate a tenant for the award. For more information go to www.sgch.com.au/POP/

STAFF EXCHANGE

Last October, SGCH visited Mparntwe (Alice Springs) as part of a Staff Exchange Program and were hosted by the Central Australian Affordable Housing Company (CAAHC). A group of selected staff learned about housing issues faced by Indigenous communities and had a busy schedule of activities and meetings to get up to speed. Our team visited the Town Camps of Alice Springs with the Director of CAAHC and member of the Tangetyere Council, Eileen Hoosan.

The team was very excited to share their experiences with the rest of our staff through Q&A sessions when they returned.

For the second half of the exchange, we welcomed Kylie, Danneele and John from CAAHC to SGCH and Sydney in June. Our guests visited with teams from across the business, asking and answering questions about processes and policies and discussing the different approaches to housing assistance in NT and NSW.

Kylie, Danneele and John spent a lot of time on the road, visiting key groups like the Aboriginal community in La Perouse and local organisations SGCH has been consulting with about the upcoming development at Gibbons Street in Redfern.

The Staff Exchange program establishes a bond between SGCH and CAAHC, as partner organisations who have the common goal of providing excellent housing support for our communities. Beyond the exchange visits, the program allows staff to share knowledge and insights to provide better service to our customers.



Danneele, Kylie and John from CAAHC with SGCH staff at our Bonnyrigg office.

TENANT GROUP UPDATES

For more information about any of groups in this section, please contact the Community, Place and Partnerships Team at GetInvolved@sgch.com.au or on 9585 1499.

SCHOOL HOLIDAY FUN DAY KICKS OFF EASTER CELEBRATIONS

During the Easter School holidays, over 100 children and their families enjoyed an action-packed day at party and play central ‘Monkey Mania’ at Bankstown Sports Club. Everyone was excited to get into the Easter spirit by eating Easter eggs, meeting the Easter Bunny and doing lots of fun activities to burn off all that energy from the chocolate.

On top of the fantastic slides and games already available at Monkey Mania, there were Easter themed games, an Easter-egg hunt, musical disco chairs and Easter basket making.

“These events are special for our families because school holiday activities can be expensive and sometimes out of reach,” said Rachel Nobile, Head of Western Region.

“We don’t want anyone in our community to miss out so we present free events, like this one, so the kids get to have fun and the parents can enjoy and take it all in without any worry,” she said.

The happiest residents on the day included the winner of the Easter Egg guessing competition and the Sadik family from Bonnyrigg who won tickets to the Royal Easter Show!

DEVELOPING TENANT GROUPS

Over 50 tenants attended our first SGCH Registered Tenant Group in the Northern Region, enthusiastically providing us with input on the changes and improvements they would like to see in their communities. They also offered useful insights on how to put their ideas into practice.

As a result of customer feedback, we have developed a program of community events built around SGCH’s three Community Development areas — social opportunities, health and wellbeing, and Education and Training, which has now begun.

The Tenant Group will meet again next month with SGCH staff to further discuss the roll out of Healthy Living Workshops, Tai Chi and Bingo sessions.

SENSORY GARDEN A FIRST FOR BONNYRIGG

We have embarked on building our very first sensory garden in Bonnyrigg. A sensory garden is designed to stimulate all five senses using plants and materials that engage sight, smell, touch, taste, and sound and we’d love the help of our tenants in designing and building it.

We established a Sensory Garden Working Group and they’ve hit the ground running. The group has been gathering ideas by touring the sensory garden at the Autism Advisory and Support Services Centre, the Royal Botanic Gardens display of carnivorous plants and the Wild Play Garden in Centennial Park.

“Children and adults living with sensory issues such as autism, dementia and Parkinson’s disease will benefit most from the garden so we are very keen to get as many residents impacted by these issues — as well as garden lovers — involved in this exciting project,” said Place Co-ordinator, Sarah Mulcahy.

Knowing the importance of gardens to health and wellbeing, the Sensory Garden was a logical step after the success of our community gardens and we want as many of our residents involved as we can. Tell us what you think of this garden, what you would like to see in it and if you are interested in learning more about sensory flora and fauna at future, specially designed horticulture workshops.

We’d love to hear from you! Contact Sarah at the SGCH Bonnyrigg office for more information or to share your thoughts.

SNAPSNAP



(1&2) SGCH tenants enjoying the activities at our Big Day Out **(3)** Koomurri Aboriginal Incursions group performing at our Bonnyrigg NAIDOC Week event. **(4)** Everyone gathering for lunch at our Bonnyrigg NAIDOC Week event. **(5)** Having a chat at the SGCH Tenant Conference. **(6)** Members of various SGCH Cultural Tenant Groups at their Tenant Conference display.

THIS MONTH WE CHAT TO DANIELLE FINLAY, THE COORDINATOR OF KOGARAH NEIGHBOURHOOD CENTRE

What does your organisation do, and what is your role?

Kogarah Community Services (KCS) is a community-based, not-for-profit organisation operating across the South-East Sydney region. We aim to enrich and strengthen our community by providing inclusive services for children, youth, families, older people and people who are experiencing particular challenges and need extra support.

Our vision is to celebrate diversity and promote safety, belonging and opportunity for all.

I have worked at the Kogarah Neighbourhood Centre, as Coordinator and social worker for 19 years. The KCS Neighbourhood Centre is a drop-in space at 90 Railway Parade Kogarah, in which people can access to obtain information, referral pathways, resources and we have a children's corner with themed activities.

What services and programs do you provide that SGCH tenants may be interested in?

There are so many, but some highlights are:

- Ageing Well with social and lifestyle activities, senior's yoga, choir and computer classes, in-home support and dementia services.
- Children's Services with three supported playgroups, vacation care, before and after school care, themed arts and craft days, Happy Feet Fitness and one-off fun activities.
- Community Engagement with health and wellbeing workshops, meditation classes, parenting workshops, social outings, Community Long-Table Dinner, and larger scale events such as One Billion Rising.

Is there anything else you would like SGCH tenants to know about your organisation?

KCS is strongly committed to making a difference; inspiring and empowering others to reach their full potential; creating strong community engagement and connections; and celebrating diversity.

To find out more and make bookings you can visit our website kogarahcommunity.org.au

For our Community Development Program contact **9587 6622** or email to be on our mailing list at info@kcs.org.au

For details about the Ageing Program or Children's Services contact our Admin team at **9553 6506**.



COMMUNITY NOTICEBOARD

NEW SENIORS ENERGY REBATE

There is a new Seniors Energy Rebate of \$200 for Commonwealth Senior Card holders – apply through Service NSW and the amount is credited to your account once a year.

Visit Service NSW for more information, or check if you're eligible and apply online:
<https://tinyurl.com/ApplySER>

WORKING SENIORS' SAVERS CARD

The current Seniors Card is for people over 60 who are working less than 20 hours a week – but now there is a new card available for people over 60 no matter how much you're working. Apply through Service NSW or Seniors Card NSW.



KOGARAH COMMUNITY SERVICES

Enjoy adult colouring-in with supplies provided, or bring your own creative activity like knitting, crosswords, cross-stitch, etc.

On the first and third Tuesday of every month, 10am-12pm at 49 English Street Kogarah. Tea and coffee are provided, and a gold coin donation appreciated. No booking required!

SUBSIDISED PET MICROCHIPS AND DESEXING

Did you know Campbelltown City Council offers a subsidised dog and cat desexing program for eligible pensioners and low income earners living in the Campbelltown Local Government Area? You can enrol up to two animals a household if you meet the eligibility criteria.

To be part of the program, you must bring proof of your eligibility to one of the enrolment days, fill out the forms and make the reduced cost payment for the service. The dates of enrolment days are included on our calendar on the back page.

To find out if you are eligible and the subsidised prices for different services, visit Council's website campbelltown.nsw.gov.au or phone **4645 4604**.

LIVERPOOL CITY COUNCIL'S MOVIES IN THE MALL

Watch a free movie in Macquarie Mall on the first Friday of every month. Grab a deck chair and some food truck eats for an evening of family fun. Upcoming movies include Jumanji, School of Rock and Bride and Prejudice. See the calendar on the back page for dates and times.





TENANTCALENDAR

ONGOING EVENTS

Every Monday

Yoga, Community Room
9B Washington Ave Riverwood,
9:30am–10:30am

Community meetings,
(with Residents Organisation at
Riverwood), Community Room
9B Washington Ave Riverwood,
11am–1pm

**Tongle Dance Troupe
Chinese Dance**,
Community Room 9B Washington
Ave Riverwood, 1pm–4:30pm

**Sydney Community
Services Outreach**,
Community Room 101-103 Victoria
Rd Gladesville, 10am–12pm

Angela's Arts and Crafts,
38 Humphreys Lane Hurstville,
10am–1pm

Winnie's Art Class, 38 Humphreys
Lane Hurstville, 1pm–3pm

First Monday every month

Free Hearing Clinic,
Community Room 438 Illawarra Rd
Marrickville, 9am–1pm

Every Tuesday

Gentle Exercise,
Community Room 9B Washington
Ave Riverwood, 9:30am–10:30am

SGCH Chinese Group,
38 Humphreys Lane Hurstville,
9:30am–2pm

PCYC Multisport Program,
for kids under 18. Community
room 438 Illawarra Rd Marrickville,
4pm–5pm

Every Wednesday

Mah Jong Group,
Community garden room, 9A-9B
Washington Ave Riverwood,
9am–1pm

**Riverwood Community Choir
Practice**, Community Room
9B Washington Ave Riverwood,
12pm–2pm

Yoga, 38 Humphreys Lane
Hurstville, 12pm–1pm

Yoga, Community Room
438 Illawarra Rd Marrickville,
10am–11am

Third Wednesday of the month

Chinese Movie Group,
Community Room 9B Washington
Ave Riverwood, 9:30am–12:30pm

Every Thursday

MSC Parent and Bub group,
Community Room 438 Illawarra Rd
Marrickville, 10am–12pm

Every Thursday except the first Thursday of the month

Leisure Group, Community Room
9B Washington Ave Riverwood,
10am–1pm

First Thursday of the month

Riverwood Community Bingo,
9B Washington Ave Riverwood,
9:30am–1pm

Second Thursday every month

Marrickville Bingo,
Community Room 438 Illawarra Rd,
2:30–4:30pm

Every Friday

**Chinese Traditional Medicine
Institute Dance Group**,
Community Room 9B Washington
Ave Riverwood, 10am–1pm

Art Group with Winnie,
Community Room 9B Washington
Ave Riverwood, 1pm–4pm

**First Friday every month
Riverwood Community BBQ**,
9B Washington Ave Riverwood,
5pm–7pm

St George Chinese Group,
38 Humphreys Lane Hurstville,
10am–12pm

**Every Friday except the
first Friday of the month
Riverwood Community BBQ**,
Men's Shed under Lincoln building
Washington Ave, 3pm–5pm

4th Friday of the month
Hurstville Bingo, 38 Humphreys
Lane, 9:30am–1pm

SEPTEMBER

6 September to 11 October

Self Defence Classes,
438 Illawarra Rd Marrickville,
3:30pm. Every Friday for six
weeks. All ages welcome.

6 Campbelltown City Council
presents Macarthur Night
Markets, cnr Queen Street
and Cordeaux Street,
Campbelltown, 6pm–10pm

6 Liverpool City Council's
Movies in the Mall School of
Rock, Macquarie St, Liverpool,
6.30pm–9pm

20 Campbelltown City Council
presents Macarthur Night
Markets, cnr Queen Street
and Cordeaux Street,
Campbelltown, 6pm–10pm

27 Last day of School Term 3

OCTOBER

4 Campbelltown City Council
presents Macarthur Night
Markets, cnr Queen Street
and Cordeaux Street,
Campbelltown, 6pm–10pm

4 Liverpool City Council's
Movies in the Mall Bride and
Prejudice, Macquarie St,
Liverpool, 6.30–9pm

7 Labour Day Public Holiday

10 CAWS Subsidised Pet
Microchip and Desexing
Enrolment Day, Rosemeadow
Sports Complex, entry to
car park off Dickens Road
Ambarvale, 11am–2pm,
call 4645 4604

15 School returns for Term 4

18 Campbelltown City Council
presents Macarthur Night
Markets, cnr Queen Street
and Cordeaux Street,
Campbelltown, 6pm–10pm

UNDERSTANDING FIRE RISKS IN WINTER



Did you know 60% of home fires happen in winter? These are often caused by heaters, electric blankets, candles and cigarettes. In an emergency, you should always call 000 (triple zero), but for great tips on staying safe go to **www.fire.nsw.gov.au** or call the Home Safety Enquiries line on 9742 7400.

Safe living in high rise buildings

Do not hang or install privacy screens on your balcony (e.g. bamboo or plastic screens). These

could assist a fire in spreading throughout the building or cause secondary fires.

Never place burning or hot materials, flammable liquids or oily rags into garbage chutes.

Reduce clutter in your homes and ensure your personal items are not blocking windows and doors which you may need to use to exit your home. Keep stairwells clear of rubbish.

GIVE US FEEDBACK!

At SGCH, our aim is to ensure that you receive excellent customer service and genuine care from us. We have a Customer Feedback Representative, Amanda Anders, who can be contacted on **9585 1499** if you have any feedback or concerns about our service delivery.

If you would like to suggest an improvement or feel we have not met the service standards outlined in our Customer Service Charter, please let us know. You can also email **coordinator@sgch.com.au**

