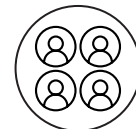


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## Factsheet



Get involved with our wide variety of initiatives, programs and consultations with our residents..

At SGCH, customers and communities are our top priority. Our vision of great places for everyone means we don't just give people a roof over their head, we offer a variety of services and initiatives to support and engage residents and their communities.

Our local tenant groups are one of the main ways our residents can get involved, plan activities, learn more about SGCH and give us feedback and suggestions on ways we can improve our services.

### Why get involved?

For SGCH to develop good initiatives and programs, and improve our service for you, we need your input - your voice is important to us. One way you can share what you think is by being part of a local tenant group. These provide you with an opportunity to regularly meet with other people in your community.

### What are Local Tenant Groups for?

The role of our local tenant groups is to:

- Help you meet new people in your community
- Encourage other residents to get involved
- Learn new skills
- Plan tenant activities
- Have input into SGCH policies
- Provide feedback to SGCH.

### Who can join?

The groups are open to all SGCH residents. You can join any time during the year - just contact us at [GetInvolved@sgch.com.au](mailto:GetInvolved@sgch.com.au) or on 1800 573 370.

### What types of groups are there?

There are currently local tenant groups running in a number of areas across our metro and western regions.

Groups can be based on geography, culture or common interests. If there isn't one in your area, we can help you set one up.

You can find more information about all of our current groups at [www.sgch.com.au/community](http://www.sgch.com.au/community)

### How often do groups meet?

Local tenant groups can meet as many times as they want. Each group has Terms of Reference which outlines the purpose of the group, any voting processes, how the meetings will run and the terms of membership of the group.

### Who runs the meetings?

The meetings are run by tenants, for tenants.

SGCH staff are also available to support the group. We can help with administrative tasks, such as mailouts to tenants; or to promote the group on SGCH social media sites and in our newsletter.

### How is SGCH involved?

The local tenant groups are an important part of the tenant involvement structure at SGCH.