



Minister Henskens meets students at Foyer Central



A message from our CEO Scott Langford

Thank you for your support during the past year. With all the challenges arising from COVID-19, I am proud of how our team and partners adapted throughout 2021. The support of our stakeholders and partners has been vital in how we support our customers and the community.

In 2021 we've welcomed around 700 new customers in new developments at Casula, Chippendale, Liverpool, Redfern and Westmead and have just begun management of a new development in Newtown. We are proud to have delivered 443 new homes for social, affordable and key worker housing, meaning hundreds of families will be enjoying their new home this Christmas.

With restrictions easing, it's been fantastic to get out and re-connect with customers and stakeholders. I recently joined the then Minister for Families Communities and Disability Services, Alister Henskens for a BBQ at Foyer Central with our partners at Uniting. Informal events like this are a great opportunity to see our collective impact in action and see the difference we are making for individuals. Seeing the young people in Foyer Central at home,

meeting the Minister and speaking of their own experiences and aspirations creates a powerful connection for everyone involved. We're proud to be involved in this project and delighted that this development picked up a Commendation from the UDIA NSW.

I am confident that whatever arises in 2022, together with you, we will continue to grow our impact and provide support and opportunity to thousands of Sydneysiders through safe, sustainable and affordable housing. The team at SGCH wishes you a very safe and happy holiday season, and a positive start to the new year.

Scott Langford
Group CEO



SGCH and Lighthouse Infrastructure unveil innovative funding model for key worker housing

SGCH is pleased to announce that we are partnering with specialist infrastructure investment manager, Lighthouse Infrastructure (“Lighthouse”) to acquire key worker housing.

In this landmark deal, Lighthouse provided \$59M initial funding to SGCH Keys, a registered charity and subsidiary of SGCH Group. The funds have acquired 85 apartments in Westmead for key and essential workers.

SGCH has brought together capital and capability to assist key workers who are struggling to find housing they can afford in Sydney. It is hoped that a number of the key workers who will call these properties home will be able to take advantage of rent savings over time to springboard to own a home of their own in the future.

The 85 properties purchased are valued at \$59M and are within the Highline development completed this year by leading Sydney developer and builder, Deicorp. Highline is located just 500m from Westmead Hospital and 100m from Western Sydney University campus. The tenancies will be managed by SGCH, with key worker tenants meeting the criteria of low to moderate income bands, and working in designated sectors such as emergency services, health and education.

Speaking about the new partnership, Scott Langford, CEO of SGCH commented, “SGCH has the proven capability, expertise, and vision to partner with capital partners who have the appetite to be a part of a structural shift in the way that community housing is funded. This partnership with Lighthouse is an alignment of purpose that delivers scalable housing solutions for key workers.”



READ MORE:

<https://www.sgch.com.au/key-worker-housing/>

Award Winning Gibbons Street Development

Our Gibbons St development has won the Program Leadership and Government Collaboration Award at this year's Powerhousing Awards and the Affordable Residential Development in the Urban Taskforce Development Excellence Awards 2021.

For the third year running, SGCH has been recognised by the Urban Taskforce for its quality developments that are delivering social and affordable housing in Sydney.

Group CEO Scott Langford said "We're delighted that our Gibbons Street building has been awarded Affordable Residential Development by experts. It recognises this as an outstanding development that is delivering social outcomes for the community of Redfern."

"Together with our partners, we're really proud of this stunning addition that showcases quality affordable housing in the City of Sydney."

The Powerhousing Award recognised the partnerships critical to the project success. With collaboration at all three levels of Government, an ASX-listed real estate organisation, community members and a focus on Aboriginal stakeholders, Gibbons Street serves as an impressive example of outcomes achieved by partnership.



Development team members celebrate their award from Urban Taskforce



READ MORE:

<https://www.sgch.com.au/gibbons-street-wins-affordable-residential-development-2021/>



Leadership team members with the Commendation



Bonnyrigg team members accept the award

Foyer Central commended

SGCH development Foyer Central was a finalist in the UDIA NSW Development Awards for Excellence on Thursday 2 December and received a Commendation. We congratulate our colleagues at City West Housing who won the Affordable Development category and the President's Award - a fantastic result for affordable housing.

ahi brighter futures awards 2021

SGCH was thrilled to be recognised for two initiatives by the Australasian Housing Institute (ahi) awards on 9 December, picking up the Leading Housing Development Project for our Brickmakers Precinct, and Leading Innovation for Bonnyrigg Sensory Garden.

SGCH Annual Report 2021

The SGCH Annual Report tracks performance against our Strategic Plan 2019-2024 and provides an overview of our current operations and future outlook.



READ THE REPORT HERE:

www.sgch.com.au/wp-content/uploads/2021/11/SGCH-Annual-Report-2021.pdf

Modern Slavery Statement 2021

Further cementing the growth and maturity of one of Australia's leading community housing providers, SGCH has published its first Modern Slavery Statement.

The Modern Slavery Act 2018 (Cth) requires organisations with an annual consolidated revenue of more than AUD100 million to identify and report on the risks of modern slavery in their operations and supply chains, and the steps taken to address, assess and manage these risks.

Group CEO Scott Langford says "As a not-for-profit organisation focused on improving lives we are opposed to all forms of modern slavery and recognise our responsibility to be transparent in how we identify and address risk.

"As we increasingly grow our impact as an organisation we are committed to meeting the expectations of our customers and stakeholders to ensure we understand and develop our approach to addressing modern slavery risks. This is a continuation of our embedded focus on governance, impact and our operating culture."

The statement outlines the organisations structure, operations, supply chains and risks. It examines the actions in place and their effectiveness in addressing risk and outlines a strategy to continuously improve in partnership with stakeholders and our supply chain.



READ OUR MODERN SLAVERY STATEMENT 2021 HERE:

www.sgch.com.au/wp-content/uploads/2021/12/SGCH-Modern-Slavery-Statement.pdf

Bianca's Story

When you first speak to new Gibbons Street customer, Bianca, you can't help but be filled with optimism and positivity. Her honesty and obvious gratitude give no indication of the trauma and challenges she faced before finding her new home.

Bianca was born to drug addicted parents and by the age of five, was placed in a children's home through DOCS.

Whilst in the children's home, her father passed away and her mother got clean. Bianca was also subjected to what she describes as "unspeakable acts of abuse" whilst living in the home.

"When my Mum got clean, I moved back in with her and she tried her best. But at that stage I hadn't disclosed my abuse. I couldn't regulate my emotions and my behaviour was out of control. Mum put me in a school for kids with behavioural issues, but in the end, I was just too much for her. She stayed clean but I ran away from home when I was 11."

The years that followed saw Bianca living on the streets of Kings Cross. She developed a substance abuse problem and from the time she was 18, she was in and out of custody for minor offences including drug charges and prostitution.

"When I was 34, my addiction was so out of control, I committed a violent offence. It was provoked but there is no excuse. I was charged and convicted of attempted murder and sentence to 13 years in custody", said Bianca.

Whilst in custody, Bianca was able to get clean and has been ever since. She served her full sentence and found herself a free woman in March 2021 but with nowhere to live.

"I eventually found a friend in Liverpool and began my parole there. I went to the housing department but because I was out of area, no services could help me. The friend I was living with was actually using

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drugs. I wanted to stay clean so without much other choice, I left and moved back to Sydney City."

Bianca was put up in a hotel for a few weeks at Samaritan House in Central and things slowly began to fall into place.

"Civic and Salvos heard my story. I wasn't on a Disability pension at that stage or NDIS but I began the process. Everything was approved around the same time. It was a gruelling four months, reliving my trauma and having to retell my story over and over", she shared.

"When I was told I was approved for housing I felt the same way I did when I was released from custody. My biggest gratitude is being able to see the night sky, I love the view from the 13th floor. I have a secure home and I am five minutes from my grandmother. Plus, the staff are amazing."

Now that she's moving in, Bianca is taking some time to breathe and work out what comes next for her.

"It has been a really difficult journey but I am happy to be here. I fought really hard to get here. I plan to use my NDIS plan and decide what I need most" she said.

Bianca is also looking forward to reconnecting with her Mum, who is currently overseas.

"Soon I will have a hug from Mum for the first time in 5 years, the one thing that's really missing. In the meantime, I have a foundation. To me that's forever. It is central to everything. I couldn't have asked for a better location and a better home."

New Social Housing Coordination Plan

SGCH, Link Wentworth and Bridge Housing in partnership with Women's Housing Company are proud to announce the release of the Northern Sydney Social Housing Service System Coordination Plan for 2021-2024.

This is the second three-year rolling plan, which sets out our collective approach and key priorities for managing the social housing system in Northern Sydney.

The 2021-2024 plan also builds on the achievements and learnings of our work since 2018, when the Department of Communities and Justice transferred management of 4,500 public housing tenancies to these four providers across the Northern Sydney District.



READ MORE:

<https://www.sgch.com.au/new-social-housing/>

Click here to view our Christmas office hours



Connect with us online

