

Streets Ahead

Our seasonal wrap-up of what's been happening in your community



Take Our Survey And You Could Win!

By now, you should have received a 2023 Tenant Satisfaction Survey from St George Community Housing. You can participate online, via pen and paper or over the phone. **We're keen to get your feedback** – and we'd like to hear from as many customers as possible. We are committed to delivering great customer service – that

means we need to listen to your views and act on them. The Tenant Satisfaction Survey is a way for us to ask you about your needs and your experiences with us. Its findings help us improve services we provide to you. To encourage you to complete this survey, we're giving away a number of prizes, all to be drawn at random.

Submit your Tenant Satisfaction Survey by the closing date (7 July) and you will be entered in the grand prize draw to win one of 30 x\$50 Coles Myer gift cards. Find the survey, and everything you need to know about it, on our website, sgch.com.au.

Minimise Mould

In winter, it's tempting to keep windows and doors closed so the cold air stays out, but this can create an environment where mould thrives. Mould causes a range of health problems, including respiratory issues. The best way to remove it is to spray with undiluted white vinegar (let it sit for an hour before wiping away).

Forms Online

A range of our forms can now be filled out on our website. Some of the forms we have available online include:

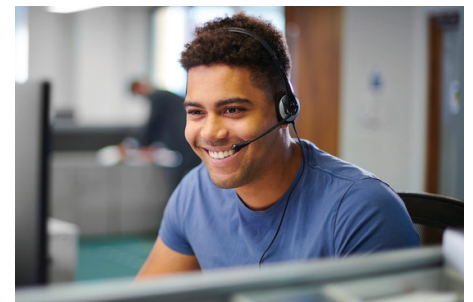
- * Repairs
- * Pet Applications
- * Ending A Tenancy.

All SGCH forms are still available on paper, too.

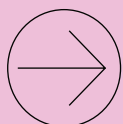
New Phone Options

Next time you call us, you might notice our phone menu

has changed. We wanted to create a better way to access our services for our customers who need an interpreter. From August, when you call us, you will be able to choose interpreter services for Mandarin, Cantonese, Vietnamese and Arabic.



Find out more online at sgch.com.au



BPAY is on its way: From July 2023, you will be able to pay your rent using BPAY. We'll notify you when this payment option is ready, but you can email serviceimprovement@sgch.com.au or call us if you'd like to know more now.



Thank you to everyone who joined our 'Get Involved @ SGCH' Facebook page between March and June. The winner of a **\$100 gift card** for joining is Myriam Marques.

Community News



Bonnyrigg Seat Honours Memory of Aunty Yvonne

A very important member of the Bonnyrigg community, Aunty Yvonne, has been honoured in a ceremony that sees a tree she loved not just saved, but complemented by a beautiful seating structure (built by the SGCH maintenance team) where her family can gather to remember her. A very moving ceremony to unveil the new seat around the tree was held by Aunty Yvonne's family in May.



Our Customers Explore the Power of Art

SGCH customers at Cammeray have been enjoying an eight-week art program that invites the group to express their creativity, explore themes of good mental health, and to socialise and connect. They have been experimenting with sculpture, painting and more. Facilitator Mara Lyone from Healing Colours says, "Each week, the group is becoming more engaged in artmaking and with each other."

Coming Up Soon...

NAIDOC Week

Join us as we unveil our refurbishment of Tarlington Park, which includes the addition of a dreaming circle and totem poles. There will be a smoking ceremony and a performance by the Marrabang Wagagee youth dance group.

When: Thursday 6 July, 10am-12pm

Where: Tarlington Parade Park, Bonnyrigg

Morning Tea And Games

Meet for tea and to play some friendly mahjong, chess and other games.

When: Every Tuesday, 10am-12pm

Where: Community Room, Block A, Greenway

Bike Maintenance Workshop

We are offering a free five-week bicycle maintenance program (for adults) starting on 9 August. It will be facilitated by TAFE and run in partnership with Sydney Local Health District.

When: 4pm-6pm, every Wednesday from 9 August

Where: Community room, 11 Gibbons Street, Redfern

Health Checks

SGCH's Marrickville customers can take advantage of free eye and dental health checks - the health professionals will come to you.

When: Wednesday 5 July, 10am-4pm

Where: 438 Illawarra Road, Marrickville

Job Skills Workshop

Free jobs skills training is available to Bonnyrigg Youth Collective members and SGCH customers who are aged 15 to 24. Learn how to write a great resume that gets you noticed, do well in a job interview and more.

When: Thursday 6 July, 9.45am-3.30pm

Where: SGCH office, 1 Wall Street, Bonnyrigg

Riverwood

Coffee Mornings

Come together for coffee and a chance to get to know members of your local community.

When: Every Friday, 10am-11am

Where: Community room, SGCH Riverwood office