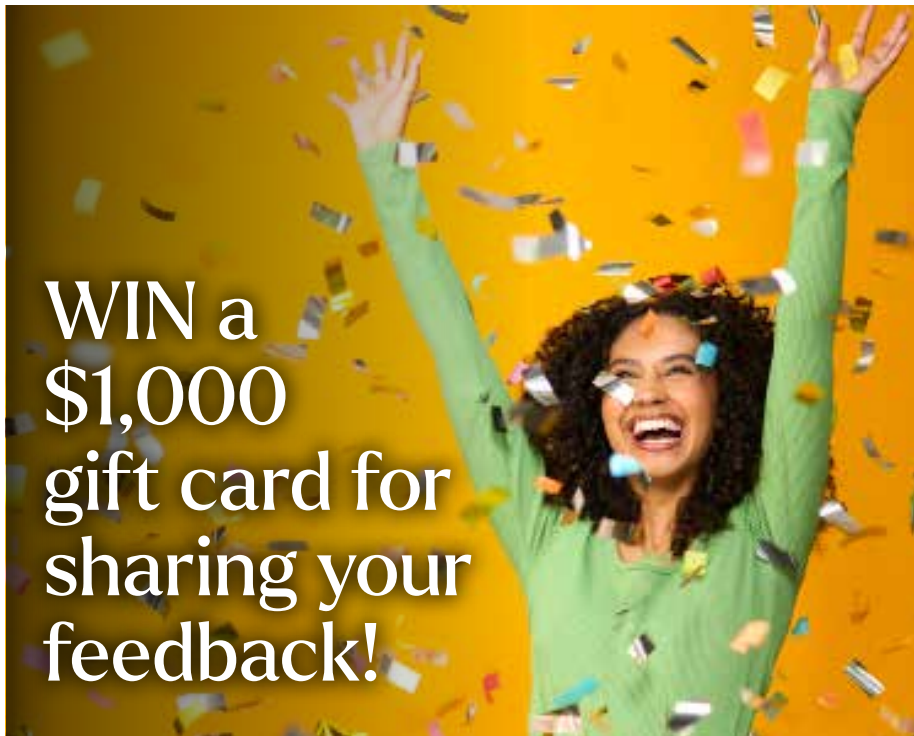


Streets Ahead

Our seasonal wrap-up of what's been happening in your community



WIN a
\$1,000
gift card for
sharing your
feedback!

Keep your eye out for a 2025 Customer Satisfaction Survey from St George Community Housing – it will be sent to you in April. You can participate online, via pen and paper or over the phone. We're keen to get your feedback and we'd like to hear from as many customers as possible. We are committed to delivering great customer service – that means we need to listen to your views and act on them. The Customer Satisfaction Survey is a way for us to ask you about your needs and

Submit your Customer Satisfaction Survey early (first three weeks) and you could **win one of two \$1,000 gift cards!** We also have a **further \$2,000 worth of gift cards** you can win after that.

your experiences with us. Its findings help us improve services we provide to you. To encourage you to complete this survey, we're giving away a number of prizes, all to be drawn at random.

Customer accounts update

Later this year, SGCH is making some changes to customer accounts, so it's easier for you to track your payments. We will be charging all customers on the same day of the week for those weekly charges such as rent and shared water. **You don't need to do anything yet.** In June, we will start to share more details about when the change will happen, how it will affect you and what you can do to prepare. In the meantime, look out for an information session in your neighbourhood.

Need a new device?

SGCH can help! Our Interest Free Purchasing program allows you to buy discounted digital devices on an interest-free repayment plan. We purchase the product on your behalf, you take it home the day you sign the repayment plan, then you pay SGCH back in instalments over one year – just the cost of the item, there's no interest to pay.



Seeking more info? You can find out more about any of the items in this newsletter by visiting sgch.com.au or calling us on 1800 573 370.

Community news



SGCH has many free events and programs you can take part in – and it's easy to find out what's happening and when. Take a look at our What's On calendars or contact the Connecting Communities team on 1800 573 370 or getinvolved@sgch.com.au



Art from the heart in Lane Cove

SGCH customer Adnan has been teaching his neighbours how to sketch and paint in a 10-week beginner art class. The group has learnt how to sketch with graphite and coloured pencils, and how to use acrylic, watercolour and oil paints on paper and canvas. This has provided a great opportunity for customers to connect with each other. A huge thank you to Lane Cove Council for funding this program.



Riverwood customers stretch themselves

An exercise program SGCH ran for seniors has been so well received in Riverwood that it's continuing in 2025. The nine-week wellness program 'Strength, Stretch & Relax' is designed for individuals aged over 50 and focuses on strength training for mobility and prevention of falls. It's a wonderful way to improve movement and balance in a fun and friendly environment. To find out more, call 1800 573 370.

Get involved – what's coming up soon?

Cooking classes in Redfern, Marrickville

Nutrition Education Skills and Training (NEST) is a fun and informative six-week program that will help you whip up easy, affordable meals. Run by OzHarvest, sessions will be held at **438 Illawarra Road, Marrickville** (10.30am to 1pm, **Tuesdays from 21 May**) and in the Ground Floor community room at **11 Gibbons Street, Redfern** (10.30am to 1pm, **Mondays from 28 April**). All equipment and ingredients are provided.

Win a hamper or Royal Easter Show family pass

Pick up a colouring-in sheet, complete it and return it to **SGCH Liverpool, Bonnyrigg or Riverwood offices**. Entries are open now and winners of

Easter hampers and family passes to the Royal Easter Show will be informed in April.

Get arty in Marrickville

Take part in a five-week art therapy program. Join a welcoming group and explore the universal language of art. It will take place in the community room at **438 Illawarra Road, Marrickville**. Sessions run 10:30am to 12pm, **Thursdays from 1 May to 29 May**.

Learn more about ROAR

A special information session on the Residents Organisation at Riverwood (ROAR) will be held from 10am to 12pm on **Wednesday 21 May** at **SGCH's community room**. Meet the friendly ROAR members, learn about the group and what they do, plus find out how you

can get involved in making a difference in your community.

Easter egg hunt

We're holding an Easter egg hunt at **Artarmon (community garden)** on **17 April**, 10:30am to 11:30am. **Gibbons Street** customers are invited to join an Easter egg hunt in the **Level 3 community space** on **17 April**, 10:30am to 11:30am.

Free course on bike maintenance skills

Join TAFE for a free seven-week Bicycle Maintenance Course that will provide you with practical knowledge and hands-on experience with bikes. It will be held in the Ground Floor community room at **11 Gibbons Street, Redfern**. Sessions take place weekly **Mondays from 28 April to 16 June**, 4pm to 6pm.