



Help us build safer neighbourhoods

We're reviewing how we respond to anti-social behaviour and neighbourhood concerns at St George Community Housing (SGCH). Customers and team members have told us that clear communication, fair processes and regular updates are important. Now we'd like to hear from you. Your feedback will help us improve our approach, so people feel heard, supported and connected.

**Have your say by
completing our survey**



Prevent mould, protect your health

Mould can affect both your home and your health, but a few simple habits can help prevent it:

- Open windows daily to improve airflow.
- Use bathroom fans and kitchen rangehoods when showering and cooking.
- Clean small areas of mould with dishwashing detergent or diluted vinegar (1:4 ratio).

- Watch for signs of moisture, such as mould, peeling paint, water stains, or warped flooring.

If you notice a leak or ongoing mould issue, please let us know as soon as possible so we can help. Contact us on 1800 573 370.

A dry, well-ventilated home is a healthier home.



Fire safety matters

We care about your safety and want to help keep your home fire safe. A few simple steps can make a big difference:

- Keep heaters at least one metre away from clothing, furniture, curtains and other flammable items.
- Always supervise children when heaters are in use.
- Never smoke in bed.
- Stay in the kitchen and keep an eye on your cooking.
- Treat every smoke alarm as a real emergency and act immediately.

Annual smoke alarm checks

Smoke alarms save lives.

When your annual smoke alarm inspection is scheduled, please make every effort

to be home so we can ensure your alarm is working properly. If the scheduled time doesn't suit you, contact us and we'll be happy to arrange another appointment. Contact us on 1800 573 370.



Together, we can help keep you, your family and your neighbours safe.



Seeking more info?

You can find out more about any of the items in this newsletter by visiting sgch.com.au or calling us on **1800 573 370**.

Community news

Catch up on the latest stories, events and updates from across our SGCH communities. From local highlights to customer achievements, there's plenty happening near you!



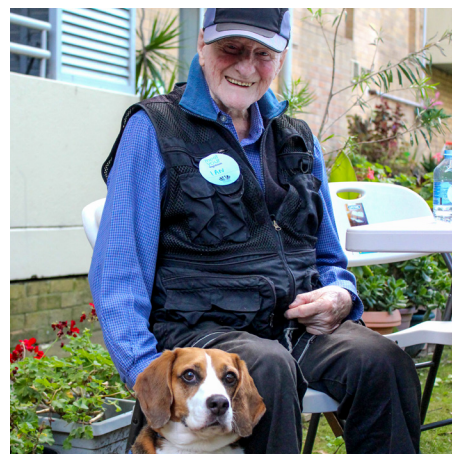
Moving and mingling at all stages of life

Richard, 88, has been recognised for his 20 years of volunteering with a room at his neighbourhood centre named in his honour. He also attends our regular free exercises classes in St Leonards. He encourages customers of all abilities to join: "Even though I'm 88, I love it. We sit down and do the exercises." Fitness instructor Eleanor says the social benefits are just as important as the physical ones. "It's very friendly and a lot of fun." Join a class near you.



Riverwood a place to live, sing and belong

Living alone can sometimes feel lonely. Our Riverwood Choir is a reason for many locals to venture out. "The choir gives people a reason to come together. Here we all feel like we belong," says local customer Aisea. The choir sings songs in different languages, and some even include dance moves. Not everyone feels comfortable singing at first, but everyone is warmly welcomed. If you're in Sydney's south west, come along and join us!



Remembering Ian, a long-time resident

We're saddened by the recent passing of Ian, a well-known customer in Artarmon in Sydney. Our teams remember him fondly, and many neighbours were sorry to hear the news. Following Ian's passing, his beloved beagle Bailey was adopted by one of our team members and is now in a caring new home. We are proud to have supported Ian with safe and secure housing, where he'd lived for 40 years. Our thoughts are with everyone who knew him. Rest in peace, Ian.

Get involved

SGCH offers free events and programs you can join.

Check out our What's On calendar online or contact your local Connecting Communities team at **1800 573 370** or getinvolved@sgch.com.au.

Move & Mingle

- Wednesday 22 July - Wednesday 23 September.
- 1:30pm - 2:30pm.
- Stay active, meet new people and feel great! Join a social, gentle exercise group with chair-based movement to improve strength, balance and flexibility. Led by accredited exercise instructor, Eleanor.

St Leonards Library (Meeting Room 2)

Services Australia Support

- Get support with Centrelink payments, myGov, digital services and more.
- Fairfield: First and third Tuesday

of each month, 10:00am - 11:30am. Bookings essential.

- St Leonards: Third Thursday of every month, 10:00am - 12:00pm. Bookings essential.
- Gladesville: 1:30pm - 3:00pm on 25 August and 22 September.
- For bookings, call 1800 573 370 or email getinvolved@sgch.com.au.

SGCH Fairfield Office, SGCH St Leonards Office and SGCH Gladesville Community Room.

Interest free loans

- Do your bills keep adding up? Customers who meet the eligibility

criteria can request an interest-free loan of up to \$2,000, with a repayment period of up to 24 months, for essential goods and services. Call our Customer Care Hub for more information.

Strive Scholarships

Applications for Strive

- Scholarships open on 1 October valued at \$500 for primary school students and \$1,000 for high schoolers. Find out more on our website.

See our full event program online at www.sgch.com.au/events

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This newsletter is produced by SGCH.

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