REPAIRS AND MAINTENANCE FORM

Leaky tap? Blocked toilet? You can now request repairs and maintenance by completing the below form.

For emergency repairs, please call (02) 9585 1499 and press option 3 to be transferred through to one of our Repairs and Maintenance Officers who will assist you during business hours (9am to 5pm Monday to Friday). Outside of these hours, and 24 hours a day on public holidays, your call will automatically be transferred to our after hours service.

Please note: this form is for new repairs requests only. If you have already logged a request and wish to follow up on it, please call our office on (02) 9585 1499 and ask to speak to our Repairs and Maintenance team.

For all other repairs and maintenance requests, please complete the form below. Fields marked with * are mandatory.

Your details:

Other _____

First Name*: La	ast Name*:			
Address:				
Phone*:				
Email:				
The issue: (please select from the following options)				
The issue: (please select from the following	g options)			
The issue: (please select from the following leaks - taps, showers, pipes	Sewer / toilet			
Plumbing leaks -	Sewer / toilet			
Plumbing leaks - taps, showers, pipes	Sewer / toilet			
Plumbing leaks - taps, showers, pipes Location of problem:	Sewer / toilet blockage Location of problem:			
Plumbing leaks - taps, showers, pipes Location of problem: Kitchen	Sewer / toilet blockage Location of problem: Bathroom/toilet			

Continued page 2...

Faulty light switch, powerpoint, electrical Location of problem: Kitchen	Faulty kitchen appliance Please tick	
Bedroom Lounge room Dining room Bathroom/toilet Laundry Garden Other	No hot water Location of problem: Kitchen Bathroom/toilet Laundry Other	
Carpenter/ handyman required Location of problem: Kitchen Bedroom Lounge room Dining room Bathroom/toilet Laundry Garden Other	Rain water leak Location of problem: Kitchen Bedroom Lounge room Dining room Bathroom/toilet Laundry Garden Other	
Please describe the problem below:		

Please email your completed form to repairs@sgch.com.au or post it to:

SGCH

PO Box 348

Hurstville BC NSW 1481

Once you have submitted your request, you will be contacted by an SGCH representative who will advise you of the timeframe allocated to complete the work.

For more information, refer to our Asset Maintenance and Modification policy.

